

Information Technology at YUL

Michael Dula
CTO, Yale University Library

March 27, 2014

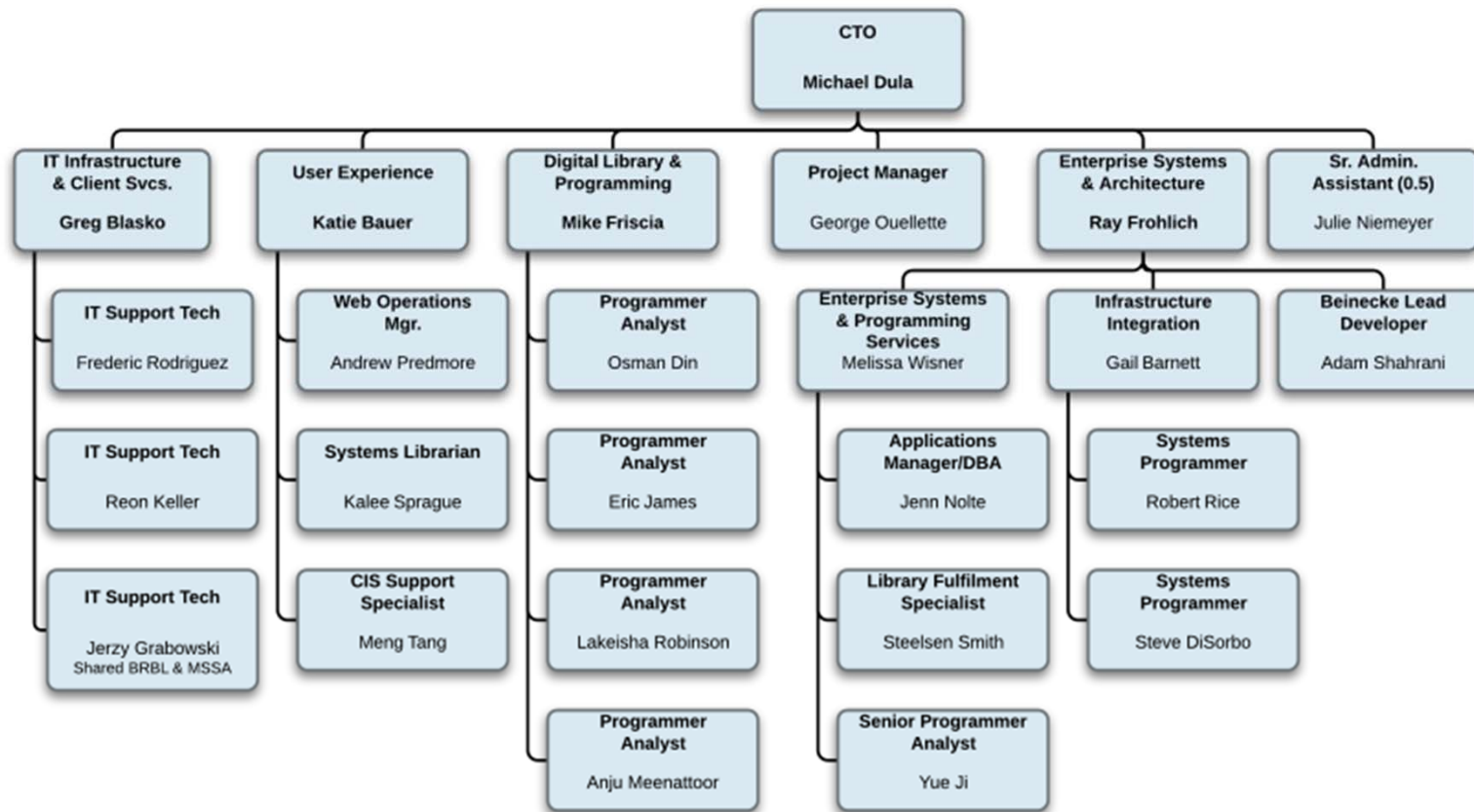


- **Library IT: 25 staff**
 - Enterprise Systems
 - Systems Infrastructure and Integration
 - Digital Library & Programming Services
 - Workstation and Technology Services
 - User Experience



Organization Chart

Yale



- **Library Enterprise Systems**
 - Voyager
 - Atlas Systems: Aeon, ILLiad, Ares
 - Serials Solutions suite
 - SQL Server reporting
 - ArchivesSpace
- **Servers and Storage Architecture**
 - Digital Collections Infrastructure
 - VMware migration
 - Next generation storage architecture
- **Digital Collections Programming**
 - Hydra/Fedora Architecture
 - LadyBird cataloging tool development
 - Initial collections
- **Library Staff Support**
 - ServiceNow
 - Expert Users Program
 - Backup project
 - Asset Management
- **User Experience**
 - Universal Search (Blacklight)
 - LibGuides
 - YUL Website
 - Google Analytics
- **Miscellaneous**
 - EliScholar
 - LIT Website
 - Identity Management
 - Project Management
 - University participation

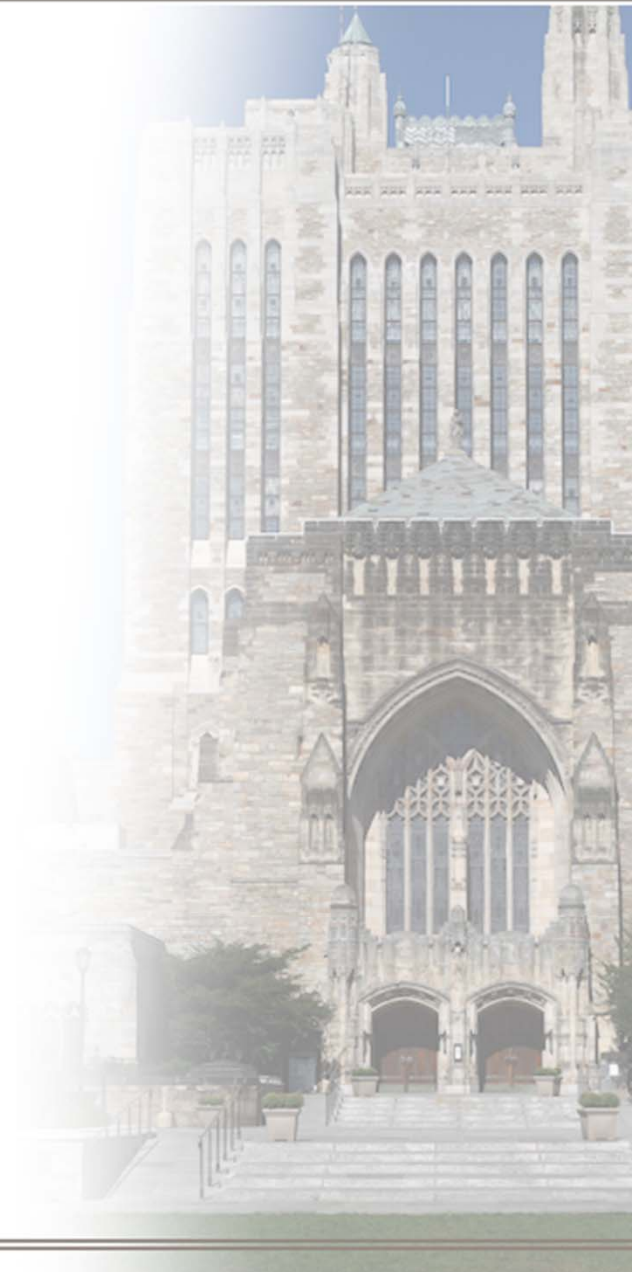
Enterprise Systems and Infrastructure

Ray Frohlich

Director, Enterprise Systems and Architecture



- **Melissa Wisner, Manager**
- **Yue Ji, Senior Programmer Analyst**
- **Jenn Nolte, Applications Manager/Database Administrator**
- **Steelsen Smith, Library Fulfillment Systems Specialist**



Areas of Responsibility

- Application administration, programming and integration
- Project management and coordination
- Business analysis
- Vendor management

Supported Services

- Voyager
- Atlas Systems (Aeon, Ares, ILLiad)
- Serials Solutions Systems (Summon, 360 Suite)
- SQL Server Reporting Services
- ArchivesSpace



- **MARC Record Extract Tool**
- **Aeon migrated to Yale ITS managed and hosted infrastructure**
- **ILL web form update**
- **HATHI Trust holdings extract-completed**



May 2014

- Aeon upgrade v3.6

June 2014

- Illiad upgrade and migration to Yale ITS
- Serials Solutions 360 Link/MARC Updates implementation
- Serials Solutions Summon v2.0 upgrade

July 2014

- Ares upgrade and migration to Yale ITS July 2014

Fall 2014

- Serials Solutions 360 Counter/Resource Manager implementation
- Core web services (ATK Caches, Orbis Caches, LSF, Illiad, etc.) migration to ITS
- ILS migration prep – data cleanup group



- **Greater collaboration with non-YUL IT technical staff**
- **Transition from ad hoc to generalizable web services**
- **Data and service integration (Integration CoP)**



- Gail Barnett, Manager
- Steve DiSorbo, Systems Programmer
- Bob Rice, Systems Programmer

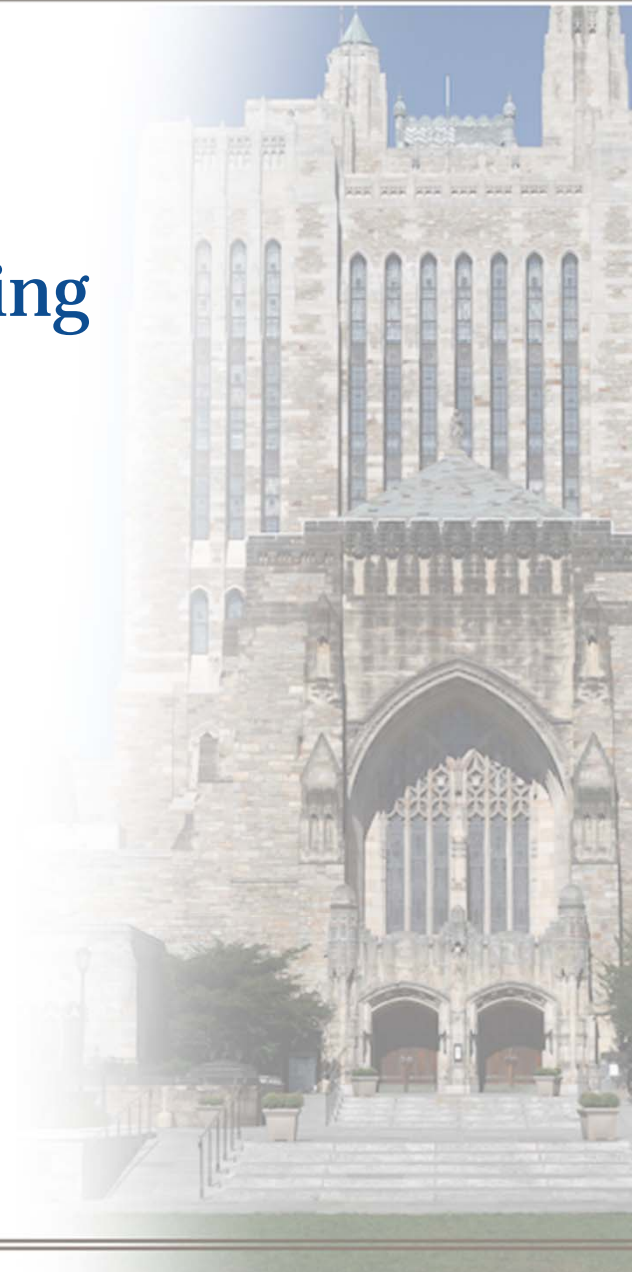


Areas of Responsibility

- Systems administration, programming and integration

Supported Services

- 100+ physical and virtual servers
- Storage and tape library systems



- Digital Repository infrastructure design and implementation
- Fortunoff Archive – reconciliation
- Kissinger Project – vendor data pre-import processing
- ArchivesSpace development environment
- YFAD performance tuning

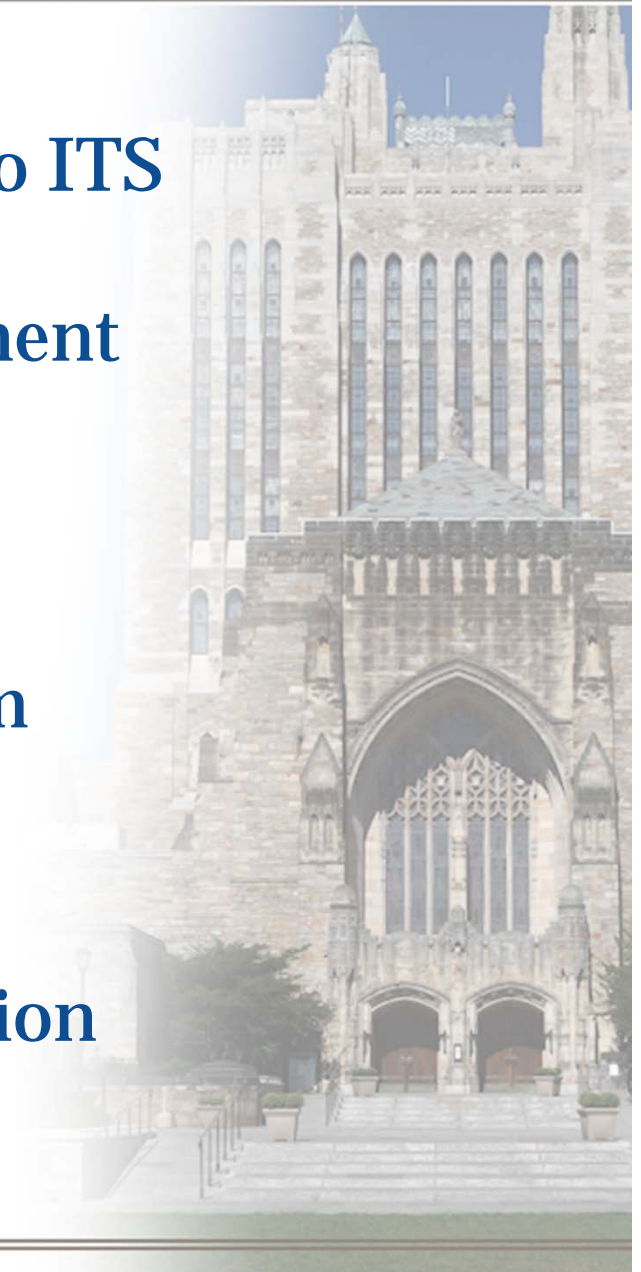


Spring 2014

- Beinecke VMware guest migration to ITS (~5 guests)
- ArchivesSpace production environment implementation

Summer 2014

- Initial VMware guest migration from YUL IT infrastructure to ITS (~50 guests)
- Digital Repository Next Generation Storage Infrastructure implementation



- Greater collaboration with Yale ITS
- Approach new projects with “hosted first” mindset
- Unit reorganization



Thank You!

Ray Frohlich

raymond.frohlich@yale.edu

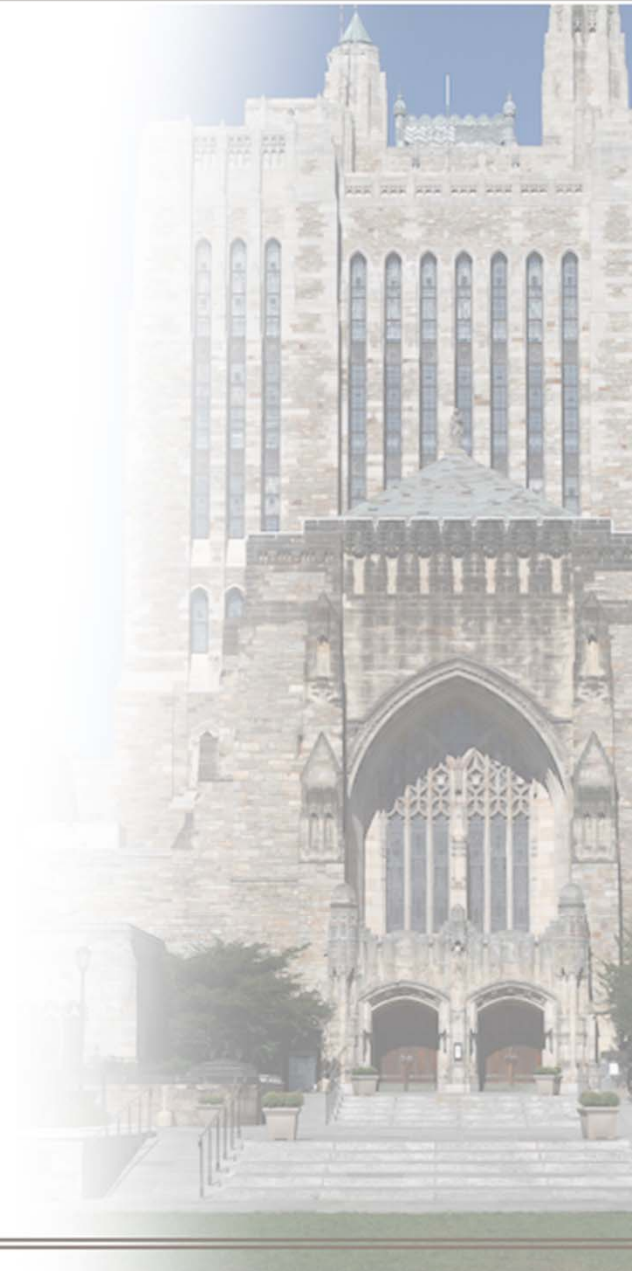
432-2965



Programming

Mike Friscia

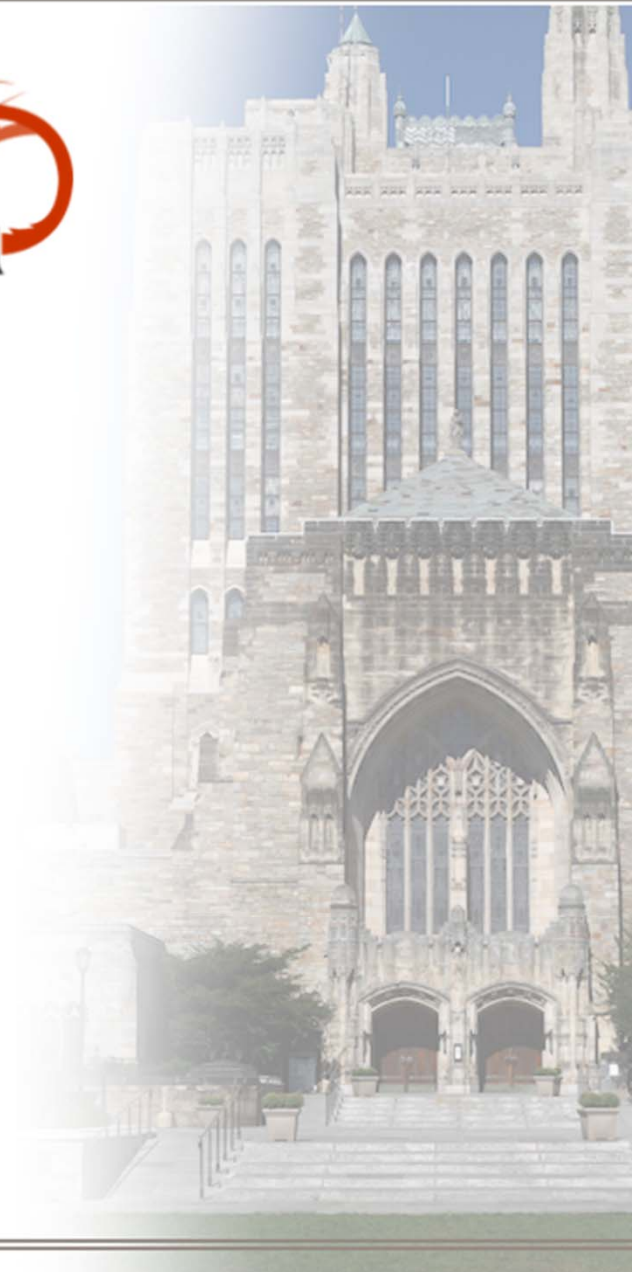
*Manager, Digital Library &
Programming Services*



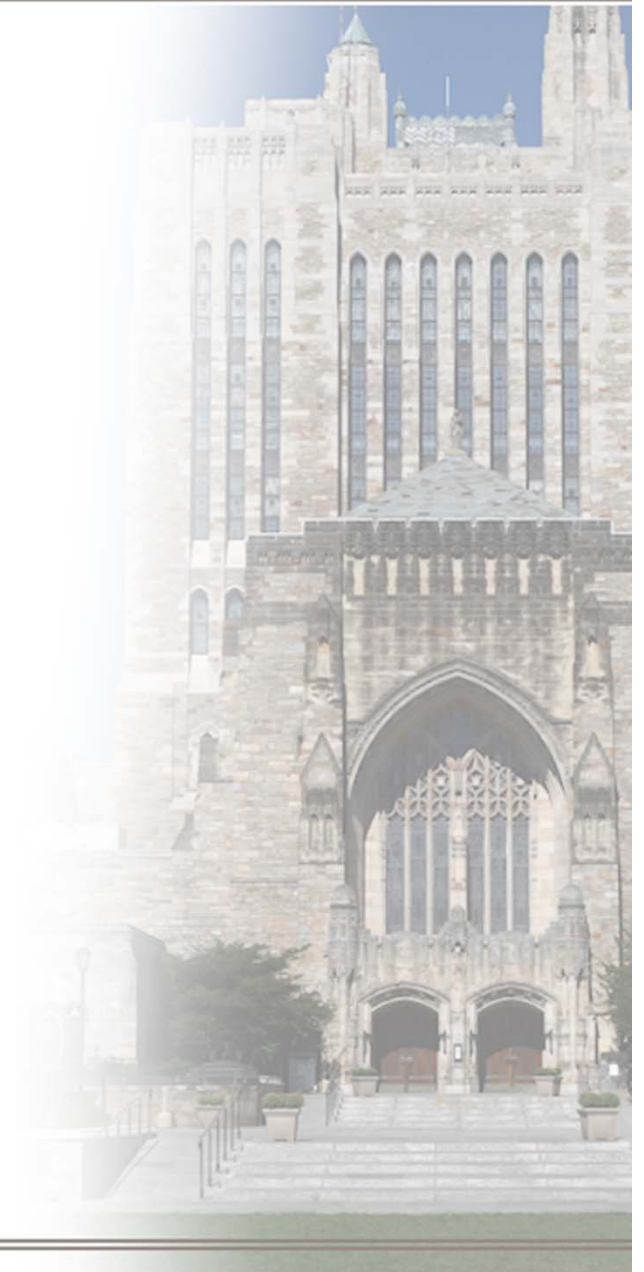
- **Osman Din – Senior Programmer**
 - Source code manager
 - Source code style and design patterns
 - Ladybird 2.0 technical lead
- **Eric James – Senior Programmer**
 - Fedora Commons contributor/commmitter
 - Hydra technical lead
- **Lakeisha Robinson – Programmer Analyst**
 - Blacklight technical lead
- **Anju Meenattoor – Programmer Analyst**
 - Application support for Kissinger
 - Hydra development for Special Collections



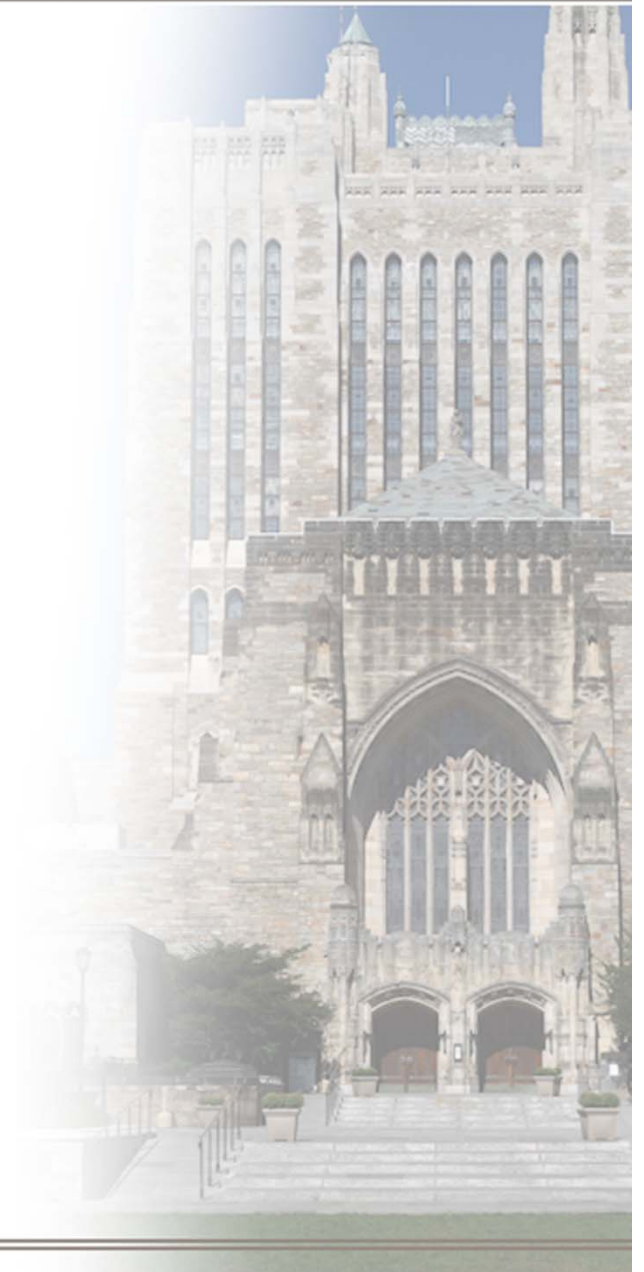
- Fedora
- Blacklight
- Ladybird
- Active Fedora
- SOLR
- Media Server
- Internet Archive Book Reader
- Ingest applications



- Development started June 2010
- Version 1.0 reached December 2013
- 2,067,198 assets
- 17 background applications
- 4 desktop applications
- 3 web application
- 3 SQL databases
- 360GB of raw data



- EAD Import
- Visual display of complex objects
- Hydra publish dashboards
- Metadata error catching
- PREMIS event logging
- Audit pages



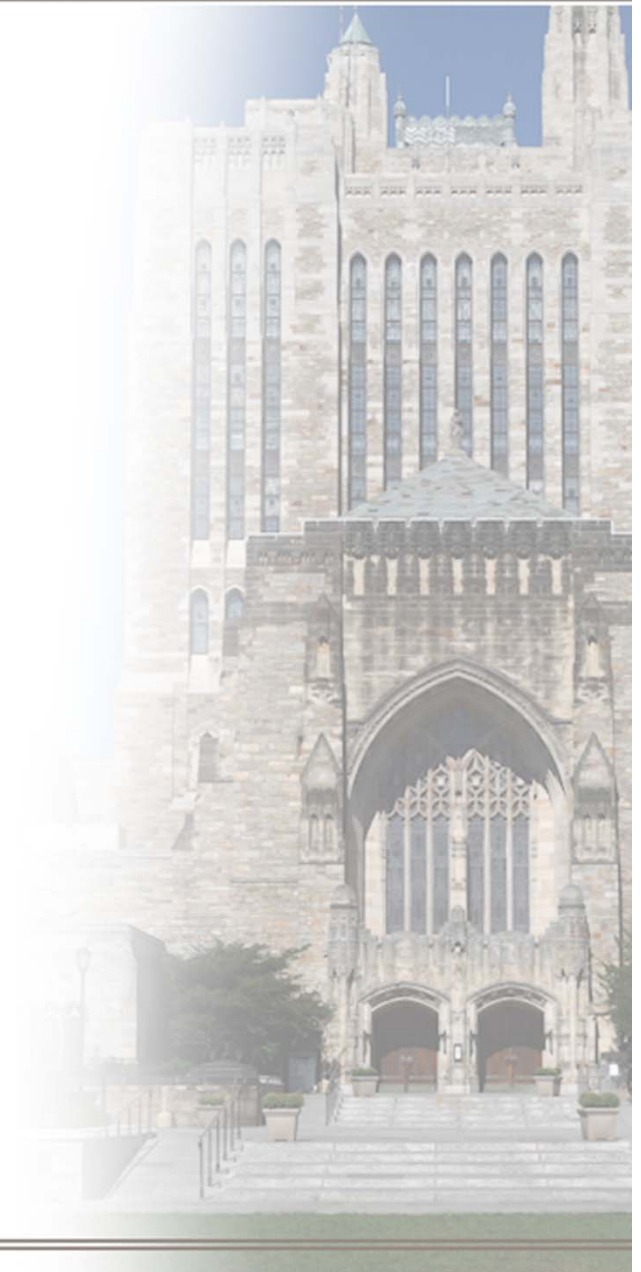
■ Sample from Draft Kissinger EAD

```
<c01 id="ref14428" level="series">
  <did>
    <unittitle>Press Clippings</unittitle>
    <unitid>Part II. Series VI</unitid>
    <unitdate normal="1955/2001" type="inclusive">1955-2001</unitdate>
  </did>
  <c02 id="ref14429" level="subseries">
    <did>
      <unittitle>Chronological</unittitle>
      <unitdate normal="1955/2001" type="inclusive">1955-2001</unitdate>
    </did>
    <c03 id="ref14430" level="file">
      <did>
        <unittitle>Clippings</unittitle>
        <container id="cid4405003" type="Box" label="Mixed materials (39002112668448)">844</container>
        <container parent="cid4405003" type="Folder">1</container>
        <unitdate normal="1955/1955">1955</unitdate>
      </did>
    </c03>
  </c02>
</c01>
```

■ Imported into Ladybird



- **11224035 Kissinger (Henry A.) Papers (6)**
 - **11224036** Early Career and Harvard University (5)
 - **11229080** Government Service (4)
 - **11230512** Post-Government Career (3)
 - **11235406** Cartoons and Graphic Materials (4)
 - **11235475** Photographs (3)
 - **11236343 Press Clippings (3)**
 - **11236344 Chronological (356)**
 - **11236345** Clippings
 - **11236346** Clippings
 - **11236347** Clippings
 - **11236348** Clippings [1 of 2]
 - **11236349** Clippings [2 of 2]
 - **11236350** Clippings [1 of 3]
 - **11236351** Clippings [2 of 3]



Image

Image
not
available



Last Edited: 3/6/2014 8:44:12 AM
Last Edit By: Ladybird Automation

Created: 3/6/2014 8:30:55 AM
Created By: Ladybird Automation

Metadata

Box **844**

Folder **1**

Title **Clippings**

Date, created **1955**

Type of resource **mixed material** {id=105034}

Location, YUL **Manuscripts and Archives** {id=294483}

Restriction **Access to this image is restricted to the Yale community** {id=297153}



Correspondence

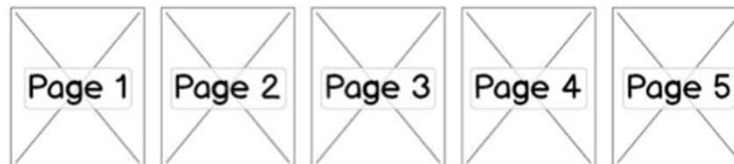
[Henry Kissinger Papers](#) > [Early Career and Harvard University](#) > [Writings](#) > [Articles](#) > [General](#) > Correspondence

[Citation](#) [Download PDF](#) [Email](#) [Bookmark](#)

Navigate collection
([Show only digitized](#))

Henry A. Kissinger Papers

- Part II. Series I. Early Career and Harvard University
 - Correspondence
 - Student files
 - Professional files
 - Trips and Speeches
 - Writings
 - Books
 - Articles
 - General
 - Correspondence, 1955 Nov-1956
 - Correspondence, 1957 Jan-May
 - Correspondence, 1957 May-Jun**
 - Correspondence, 1957 Jun-Nov
 - Permissions to reproduce articles 1965-1966
 - Reprint cards circa 1961
 - Articles by Kissinger
 - Notes and research
 - Interviews
 - Writings by others
- Part II. Series II. Government Service
- [click to load more](#)



[View all thumbnails](#)

Folder Information

[Make a request](#) [Ask a question](#)

Title
Correspondence

Date
1957 May-Jun

Container
Box 274, Folder 5

Number of Scans
11

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Direct Link
<http://not.determined.yel/ms1981/c0004>

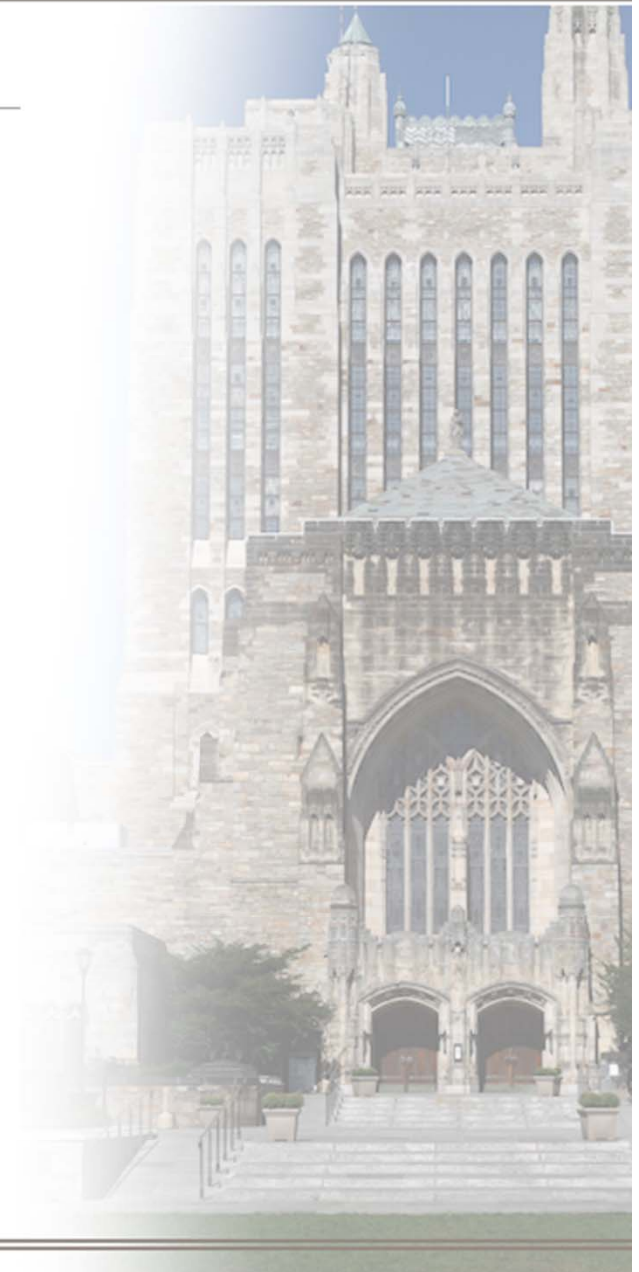
Collection Information

Title
[Henry A. Kissinger Papers](#)

Call Number
MS 1981

Repository
[Manuscripts and Archives](#)
Yale University Library

Note
For an overview of this collection, see the collection page [here](#).



Ladybird to Hydra

Yale

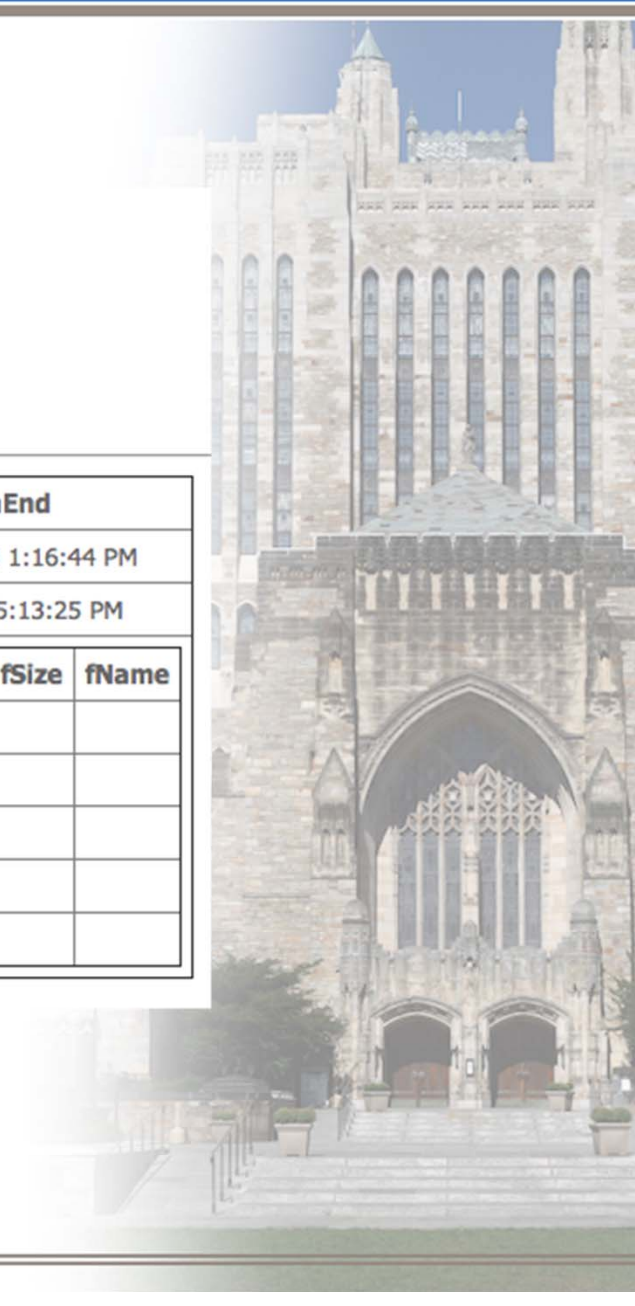
check this to confirm your action

This record has 104 children

Title {fdid: 70} Passed
Type of resource {fdid: 99} Passed
Location, YUL {fdid: 100} Passed
Restriction {fdid: 103} Passed
Digital Collection {fdid: 275} Passed

hpid	action	hydraID	dateReady	dateHydraStart	dateHydraEnd
69636	update	digcoll:4073	10/28/2013 12:33:27 PM	10/28/2013 1:16:43 PM	10/28/2013 1:16:44 PM
31199	insert	digcoll:4073	8/28/2013 4:11:55 PM	8/30/2013 5:13:17 PM	8/30/2013 5:13:25 PM

pathHTTP	mimeType	dsid	OIDpointer	fSize	fName
http://lbxml.library.yale.edu/10687885_access.xml	text/xml	accessMetadata			
http://lbxml.library.yale.edu/10687885_metadata.xml	text/xml	descMetadata			
http://lbxml.library.yale.edu/10687885_rights.xml	text/xml	rightsMetadata			
http://lbfiles.library.yale.edu/10687885.pdf	application/pdf	pdf			
		oidPointer	10687708		



Ladybird to Hydra

Yale

Hydra Dashboard

2014

Mar 2014 (2786)
Feb 2014 (1721)
Jan 2014 (2812)

2013

Dec 2013 (122104)
Nov 2013 (7185)
Oct 2013 (39526)

Mar 2014

Mon 03/24/2014 (1)
Fri 03/21/2014 (10)
Thu 03/20/2014 (30)
Fri 03/14/2014 (3)
Thu 03/06/2014 (2738)
Tue 03/04/2014 (4)

Letter from Long Island to Major John Mason

Project: Yale Indian Papers Project (cid:9 ; pid:27)

Object ID: [10682314](#)

Blacklight ID: [digcoll:2993](#)

date	dateReady	dateHydra Start	dateHydraEnd	Hydra Ingest Time hh:mm:ss	No: of child records in Ladybird	No: of child records in Blacklight
2/12/2014 8:11:56 PM	2/12/2014 8:12:08 PM	2/27/2014 8:39:33 AM	2/27/2014 8:39:35 AM	0:0:2	2	2



Memorial of the Niantic Indians

Project: Yale Indian Papers Project (cid:9 ; pid:27)

Object ID: [10682118](#)

Blacklight ID: [digcoll:2402](#)

date	dateReady	dateHydra Start	dateHydraEnd	Hydra Ingest Time hh:mm:ss	No: of child records in Ladybird	No: of child records in Blacklight
2/12/2014 8:12:01 PM	2/12/2014 8:12:08 PM	2/27/2014 8:39:31 AM	2/27/2014 8:39:33 AM	0:0:2	2	2





	date	oid	messagetype	messagecontents	application	classnote
1	2014-03-26 02:18:54.680	11365105	PREMIS	E:\ladybird\project28\staging\11365105\3522418_190...	ladybird_files To TempStore	program.moveFiles()
2	2014-03-26 02:18:54.677	11365105	PREMIS	Checksum e4fc6d6c26795177695389f3050375a0 file:\\...	ladybird_files To TempStore	program.moveFiles()
3	2014-03-26 02:15:18.357	11365105	PREMIS	Checksum 3a85c315ed2f5393f3183ea2436e45af file:\\...	ladybird_files To TempStore	program.moveFiles()
4	2014-03-26 02:15:18.357	11365105	PREMIS	E:\ladybird\project28\staging\11365105\3522418_190...	ladybird_files To TempStore	program.moveFiles()
5	2014-03-26 02:15:16.730	11365105	PREMIS	E:\ladybird\project28\staging\11365105\3522418_190...	ladybird_files To TempStore	program.moveFiles()
6	2014-03-26 02:15:16.730	11365105	PREMIS	Checksum 1d12de9dcf4b16af68a2ee64b0338f8f file:\\s...	ladybird_files To TempStore	program.moveFiles()
7	2014-03-26 02:15:15.090	11365105	PREMIS	Checksum 95985527efb2ead3d72472a41d0e3b38 file:\\...	ladybird_files To TempStore	program.moveFiles()
8	2014-03-26 02:15:15.090	11365105	PREMIS	E:\ladybird\project28\staging\11365105\3522418_190...	ladybird_files To TempStore	program.moveFiles()
9	2014-03-25 16:55:20.040	11365105	PERFORMANCE	processed 3KB in 0.5928114 seconds	ladybird_fileProcess_IMID	
10	2014-03-25 16:55:19.957	11365105	EVENT	calculate checksums	ladybird_fileProcess_IMID	
11	2014-03-25 16:55:19.953	11365105	PREMIS	E:\ladybird\project28\import\3522418_1908_022-006_t...	ladybird_fileProcess_IMID	process()
12	2014-03-25 16:55:19.950	11365105	EVENT	C#_file set	ladybird_fileProcess_IMID	
13	2014-03-25 16:53:46.460	11365105	PERFORMANCE	processed 519KB in 2.6052501 seconds	ladybird_fileProcess_IMID	
14	2014-03-25 16:53:46.340	11365105	PREMIS	E:\ladybird\project28\import\3522418_1908_022-006_ti...	ladybird_fileProcess_IMID	process()
15	2014-03-25 16:53:46.340	11365105	EVENT	calculate checksums	ladybird_fileProcess_IMID	
16	2014-03-25 16:53:45.833	11365105	EVENT	C#_file set	ladybird_fileProcess_IMID	
17	2014-03-25 16:53:45.320	11365105	PREMIS	JP2 created from TIF: E:\ladybird\project28\import\3522...	ladybird_fileProcess_IMID	processDerivative(False)
18	2014-03-25 16:53:44.350	11365105	PREMIS	JPG created from TIF: E:\ladybird\project28\import\352...	ladybird_fileProcess_IMID	processDerivative(True)



- Authorization for restricted content access
- Full Text search
- DOI/Handle generation for ingested objects
- Import and Ingest performance tuning
- PDF on demand
- Ladybird as a Hydra Head
- File downloads from Blacklight
- Blacklight upgrade to version 5.x

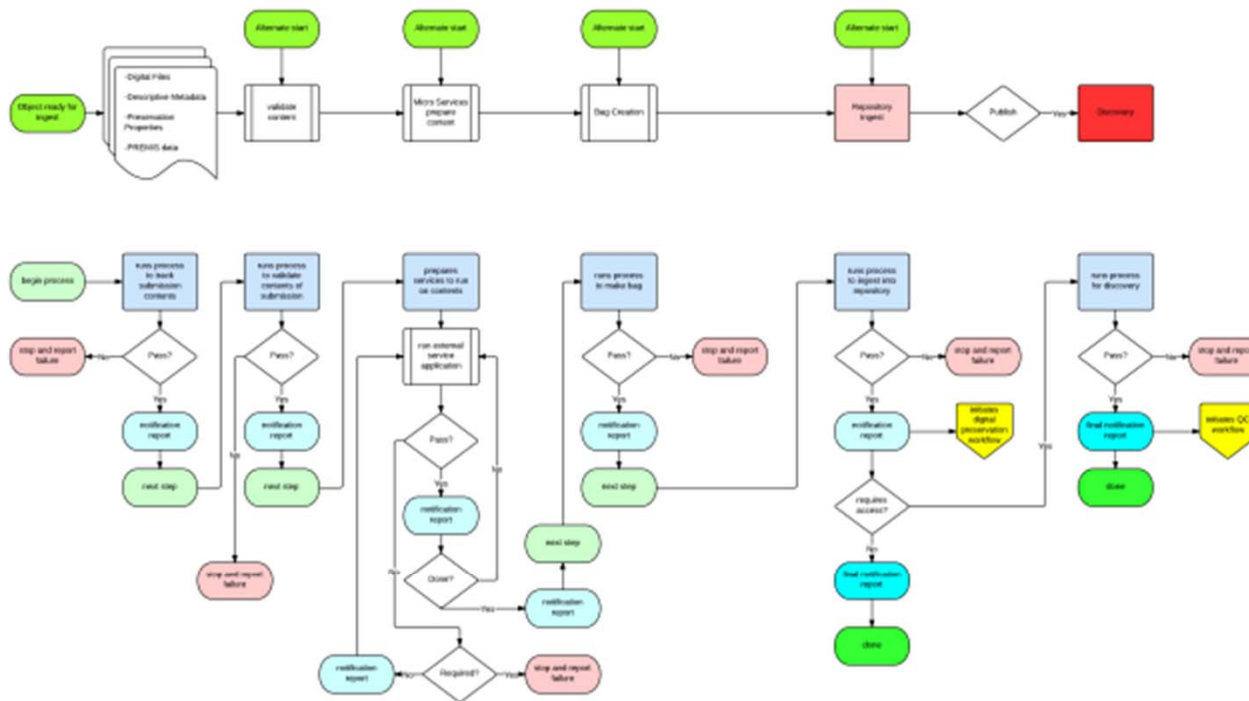


- Ladybird 2.0 as Hydra Head
- Hydra ingest moved to BagIT model
- Workflow System Architecture



Workflow System Architecture

Yale



Thank You!

Mike Friscia

michael.friscia@yale.edu

432-1856



Workstation & Technology Services

Greg Blasko

*Manager, Workstation &
Technology Services*



■ Staff

- Greg Blasko, *Manager*
- Reon Keller, *IT Support Technician*
- Frederick Rodriguez, *IT Support Technician*
- Jerzy Grabowski, *IT Support Technician*
(50% MSSA, 50% Beinecke)
- 1 part-time student worker

■ Contacts

- <http://web.library.yale.edu/lit/wts>
- 432-1849

■ Office

- Sterling Memorial Library, Room 509



■ Scope of Support

- Support YUL Libraries, except:
 - Beinecke, Law, Medical, Walpole
- 650+ Workstations
 - Windows 7
 - Windows XP
 - Mac OS X
 - iOS (iPad)
- Access Services, Acquisitions, Administration, Arts, Business Office, Cataloging, Classics, Collection Development, Divinity, CSSSI, HCRE, ICRS, Library IT, LSF, Maps, Music, MSSA, OHAM, Preparations, Preservation, Security, Shipping

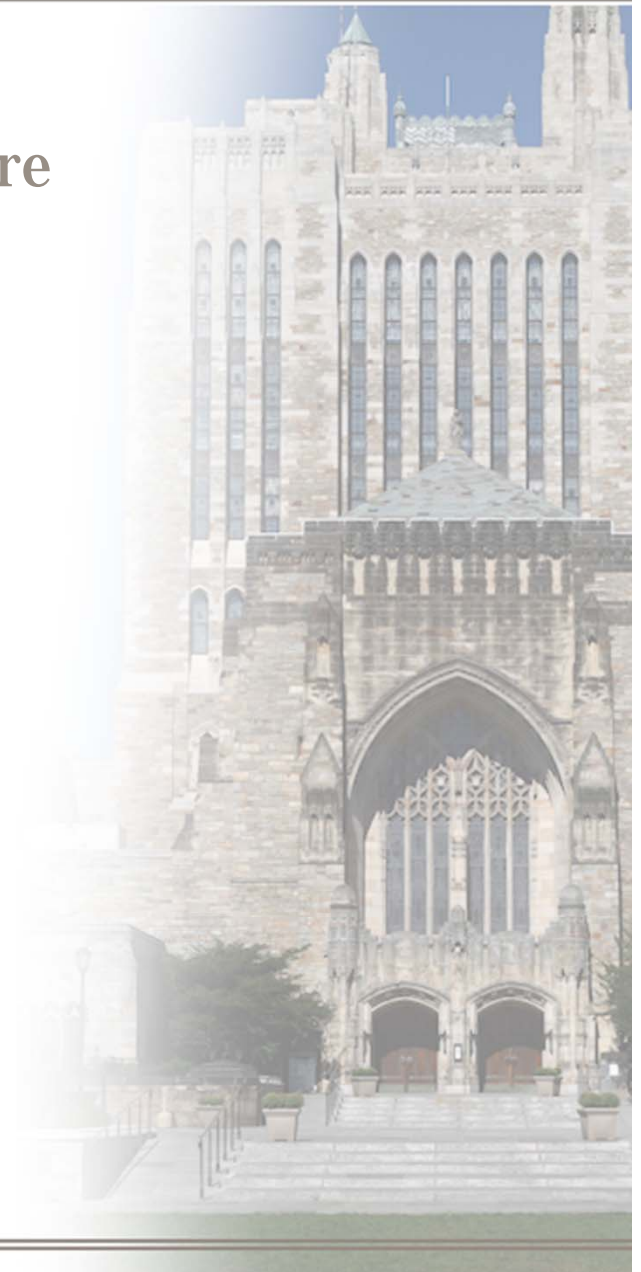


■ Areas of Support

- Asset Management
 - Procurement, installation, and maintenance of staff workstations and laptops
 - Image builds and application deployment
 - Active Directory and Group Policy management
 - Network access and security
- Workstation Support
 - Function as primary point of contact for resolving incidents, service requests, and other IT support issues throughout the Library system
- Consultation and Collaboration
 - Technical consultation for Library staff
 - Collaborate with other units within Library IT and ITS to provide new system services and enhancements to Library staff



- **ServiceNow**
 - IT service management (ITSM) software
- **Expert User Program**
 - Revamp
- **Workstation Backup**
 - TSM Overages
- **Other Initiatives**
 - Website Content
 - Staff Workstation Policy
 - Supported Software Matrices
 - SharePoint 2013

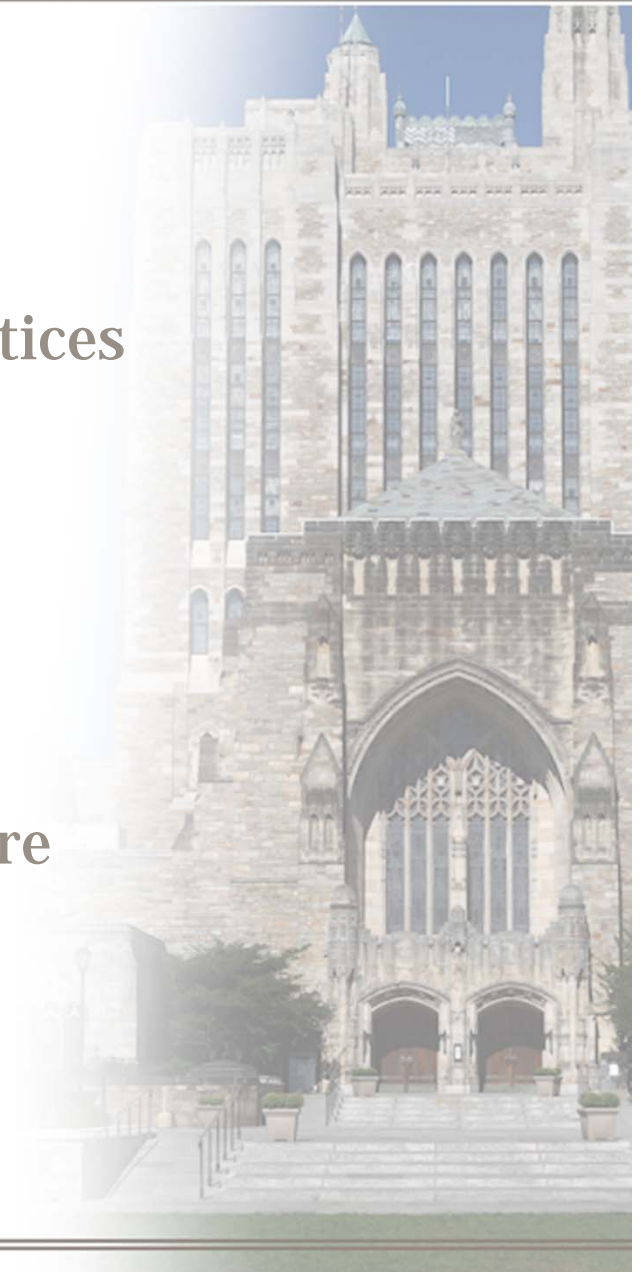


“To be recognized globally as the leading technology organization across universities, through rock-solid services, innovation, technology leadership and community satisfaction.”

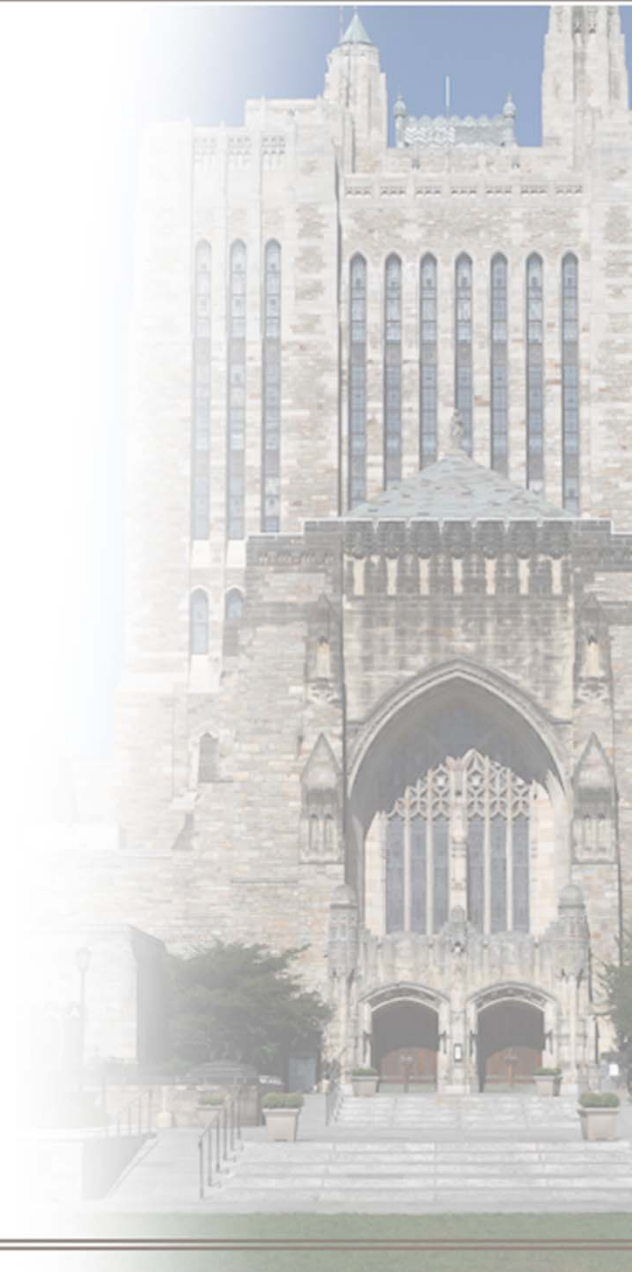
- Len Peters, Associate Vice President and CIO



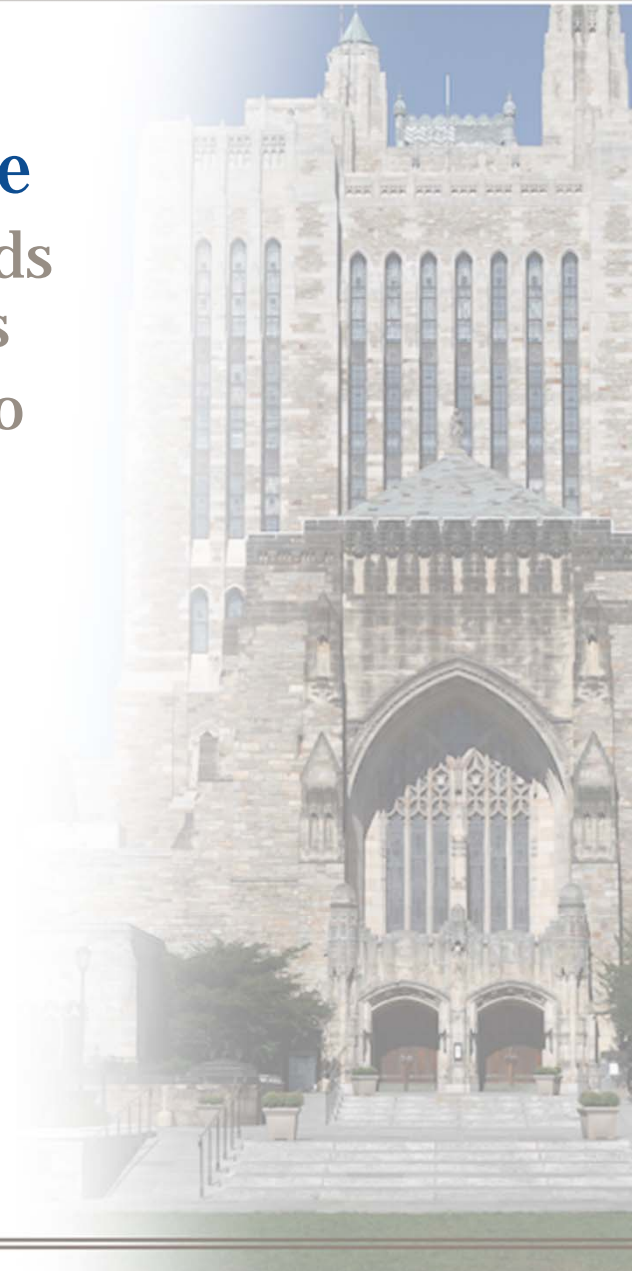
- **ITIL (Information Technology Infrastructure Library)**
 - Framework of standards and best practices leading to the implementation and management of quality information technology services
- **ServiceNow**
 - IT service management (ITSM) software based on ITIL standards
 - Incident and service request tracking system for ITS and Library IT



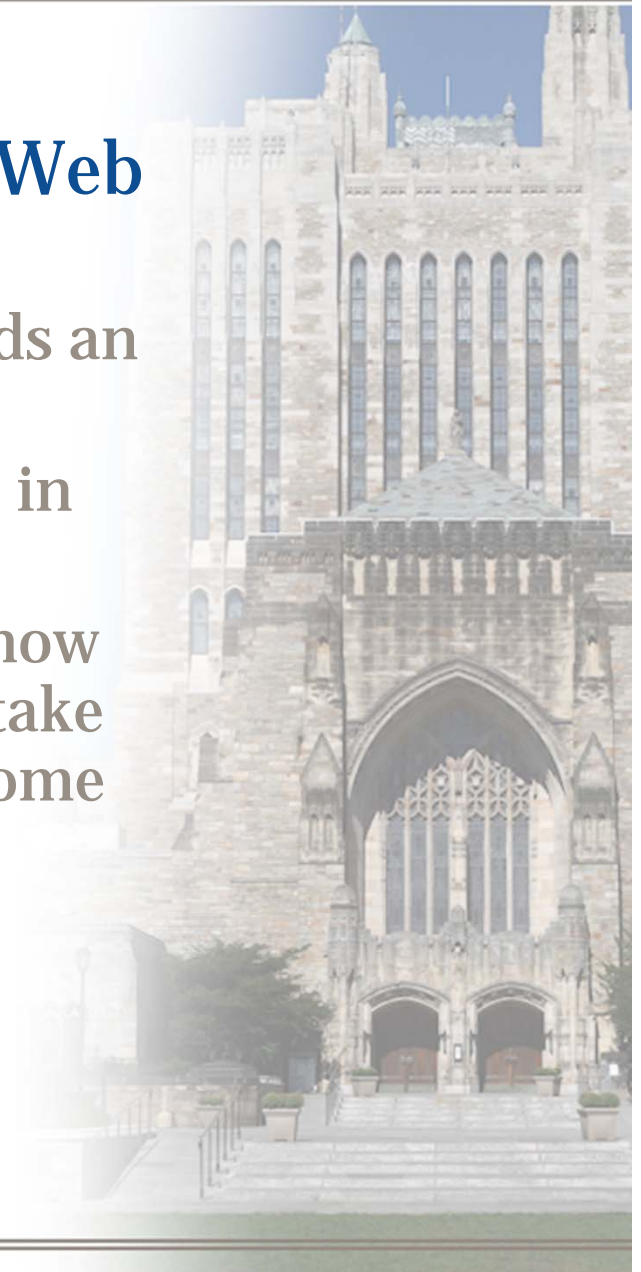
- **Library IT needed a ticketing system**
- **Adopt IT service management (ITSM) strategy**
- **ServiceNow provides interoperability with ITS**



- **Incident form on Library IT Web site**
 - Drupal form (CAS logon required) sends an Email to ServiceNow intake address
 - Automatically create tickets assigned to ITP Library IT - W and TS
- **W&TS will triage tickets:**
 - Expert Users (Tier I)
 - W&TS Technicians (Tier II+)
 - Other Library IT groups
 - ITS Service Desk



- **Service Request form on Library IT Web site**
 - Drupal form (CAS logon required) sends an Email to a Library IT account
 - Manually create service request tickets in ServiceNow
 - Provides a consistent user experience now with the expectation that automatic intake into ServiceNow will be facilitated at some point in the future



Firefox

Workstation and Technology Services | Y...

web.library.yale.edu/lit/wts

Yale University Library

Your Library Account
Ask Yale Library
Reserve Rooms
Places to Study

RESEARCH SERVICES LIBRARIES & COLLECTIONS INFORMATION & POLICIES

Library Information Technology

HELP AND CONTACTS

Workstation and Technology Services

Michael Dula
Chief Technology Officer
203-432-1371

Julie Niemeyer
Sr. Administrative Assistant
203-432-7850

Report a Problem
Service Request

Library IT help desk: 432-1849

Staff Directory
Organization Chart

GENERAL INFORMATION

Contact Us - Please use one of the buttons below to contact Workstation and Technology Services (CAS login required):

Report a Problem Service Request

ABOUT WORKSTATION AND TECHNOLOGY SERVICES (W&TS)

The Workstation and Technology Services (W&TS) unit of the the Yale University Library IT department is responsible for the lifecycle of the Library's networked staff computing infrastructure including over 800 workstations and laptops supporting over 550 Library staff. W&TS functions in these areas:

Asset Management - We oversee the entire staff workstation lifecycle through:

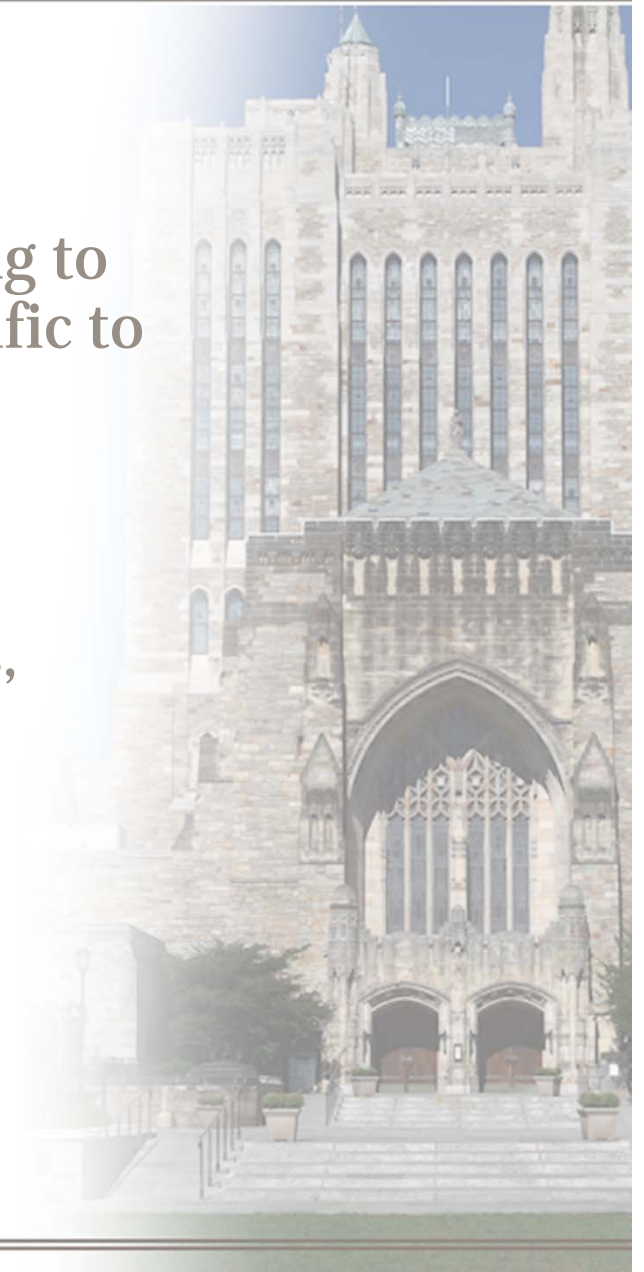
- Procurement, installation, and maintenance of staff workstations and laptops
- Image builds and application deployment for standard functionality and productivity

■ Knowledgebase Contributions

- ITS to provide permissions and training to easily publish knowledge content specific to YUL systems and services

■ Reporting

- Employ drop-down lists to get systems, software and other keywords into the incident ticket for later report filtering



- Distribute basic IT support services to qualified staff within the Library departments
- Expedite resolution of daily incidents and request fulfillment due to on-site specialized expertise
- Provide an opportunity for staff to expand their technical skillset by participating in this program
- Allow more time and resources for W&TS to focus on R&D leading to new solutions and system enhancements

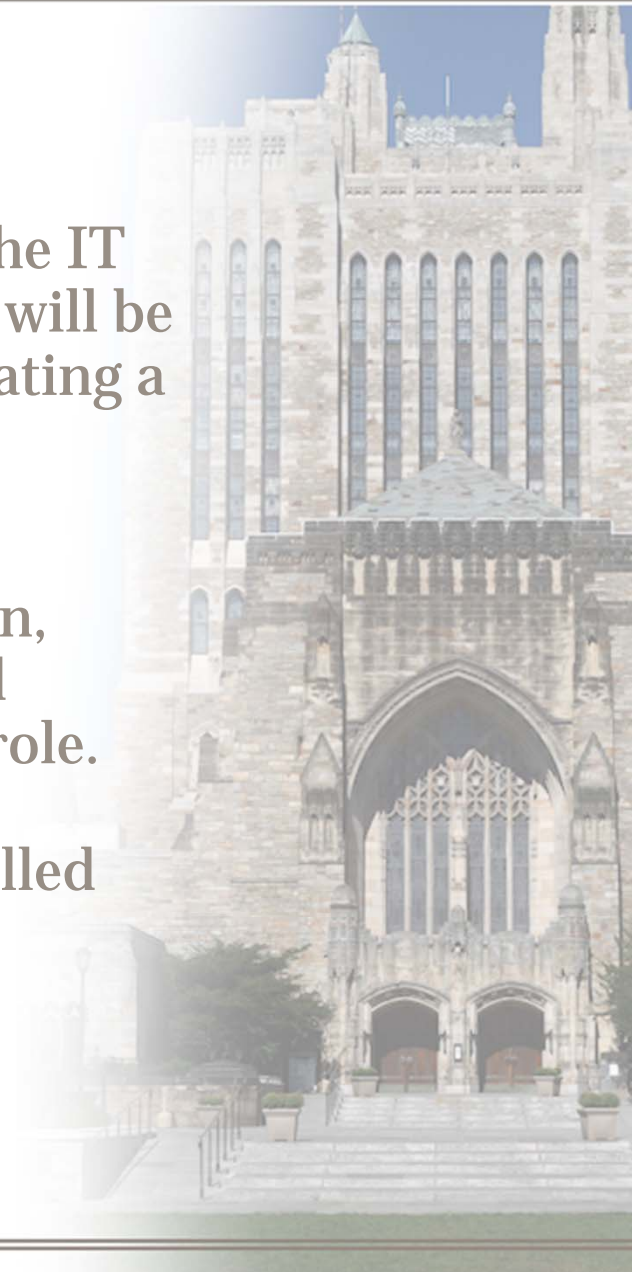


■ Skills Evaluation

- W&TS will develop a method to evaluate the IT proficiency of potential expert users. Staff will be accepted into the program after demonstrating a minimum skill set.

■ Documentation

- W&TS will develop detailed documentation, FAQs, and user guides for all IT supported functions that fall within the Expert User role. Documentation will be hosted on a new SharePoint site, which is expected to be rolled out spring 2014.



■ Training

- W&TS will take advantage of the 10 seat YUL Technical Training center in SML room 332 to conduct quarterly training sessions for Expert Users.

■ Monthly Meetings

- W&TS will be holding monthly Expert User Meetings to discuss common issues, changes to the YUL IT infrastructure, and communicate any pertinent news coming out of Yale ITS.

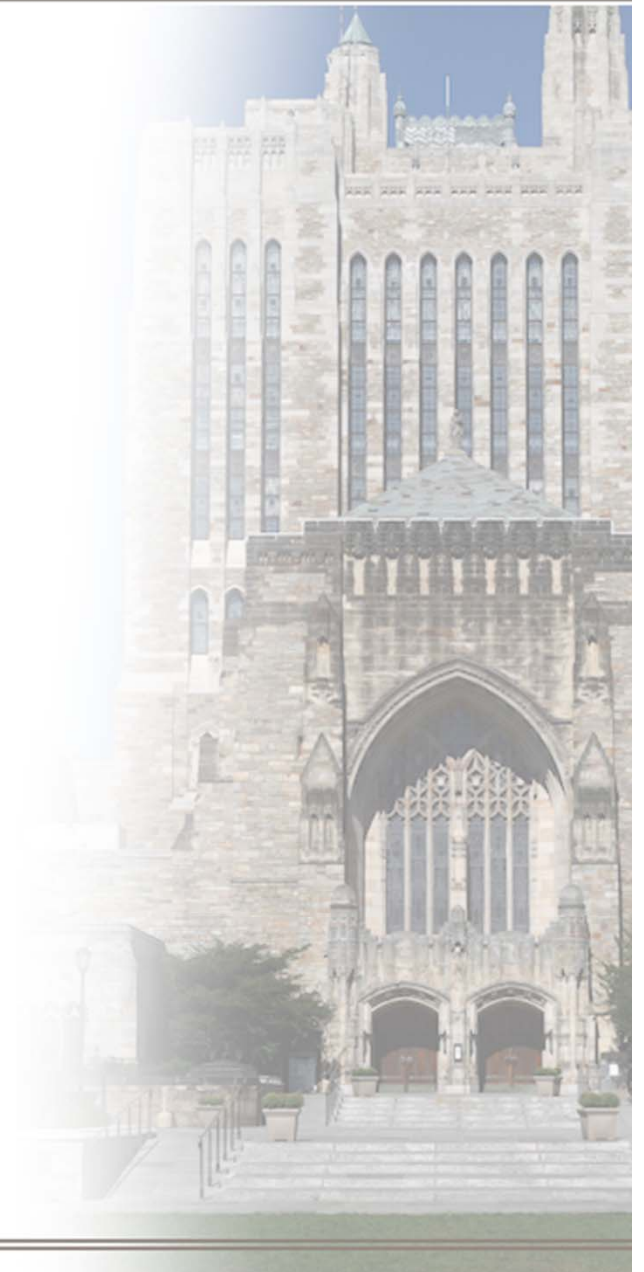
■ ServiceNow

- W&TS will conduct training and assist Expert Users in navigating the system.



- Workstations
 - \$45,582
- Servers
 - \$10,276

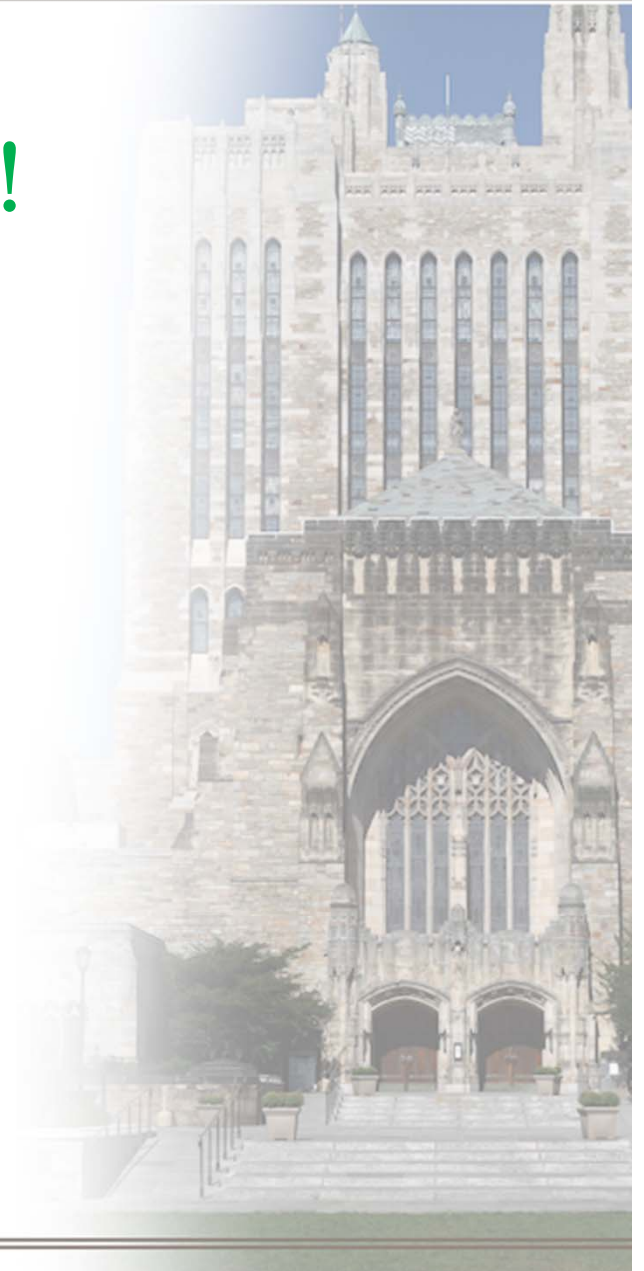
6 Month Total: \$55,858!



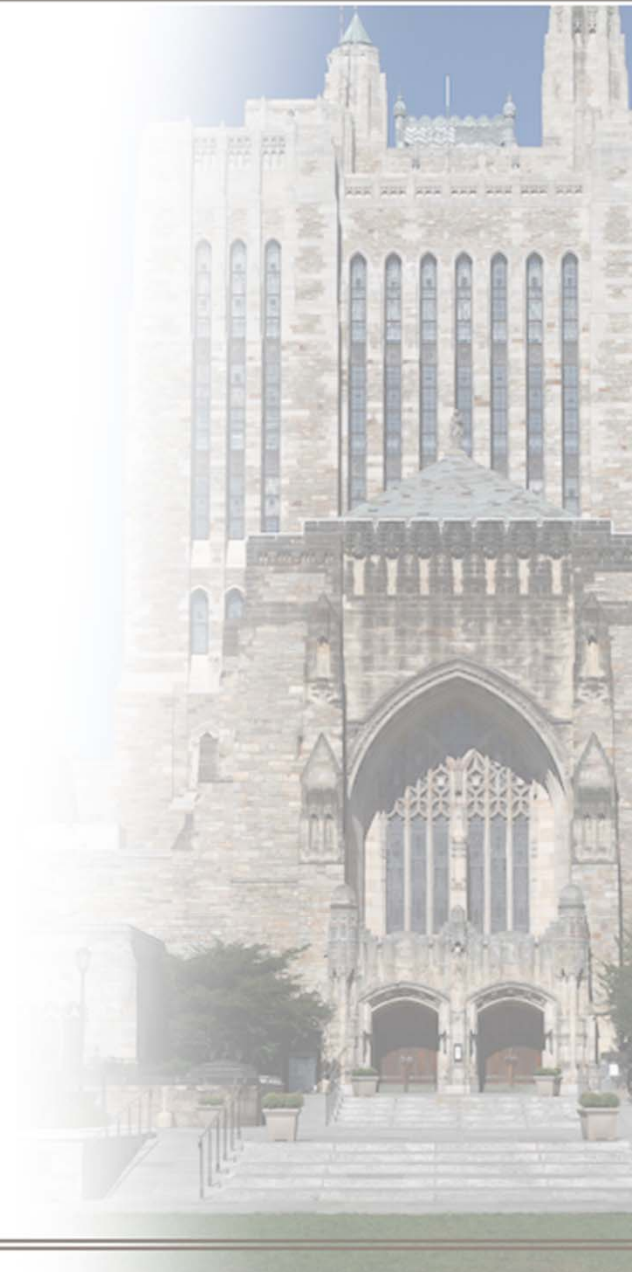
- **Tivoli Storage Manager**
 - Overage charges for backups >100 GB
 - Backs up all local data by default
 - External hard drives, Drobo/RAID systems
 - Retains file spaces
 - Result: bloated backups/high overage charges
- **Some server backups deemed obsolete**
- **Identified workstations with largest overages**
 - 11 systems: overages of 1-4+ TB
 - 27 systems: overages of 100 GB – 1 TB
- **Worked with staff to minimize backups**



Monthly Savings: \$4,900!



- **Windows XP Upgrades**
 - Microsoft ceasing support on April 8
- **Email Migrations to YaleConnect**
 - Pantheon Email server
- **A/V Enhancement**
 - Lecture Hall / Lecture Capture
- **Network Upgrades in SML**
- **Website Content**
 - Staff Workstation Policy / Supported Software Matrices
- **SharePoint 2013**

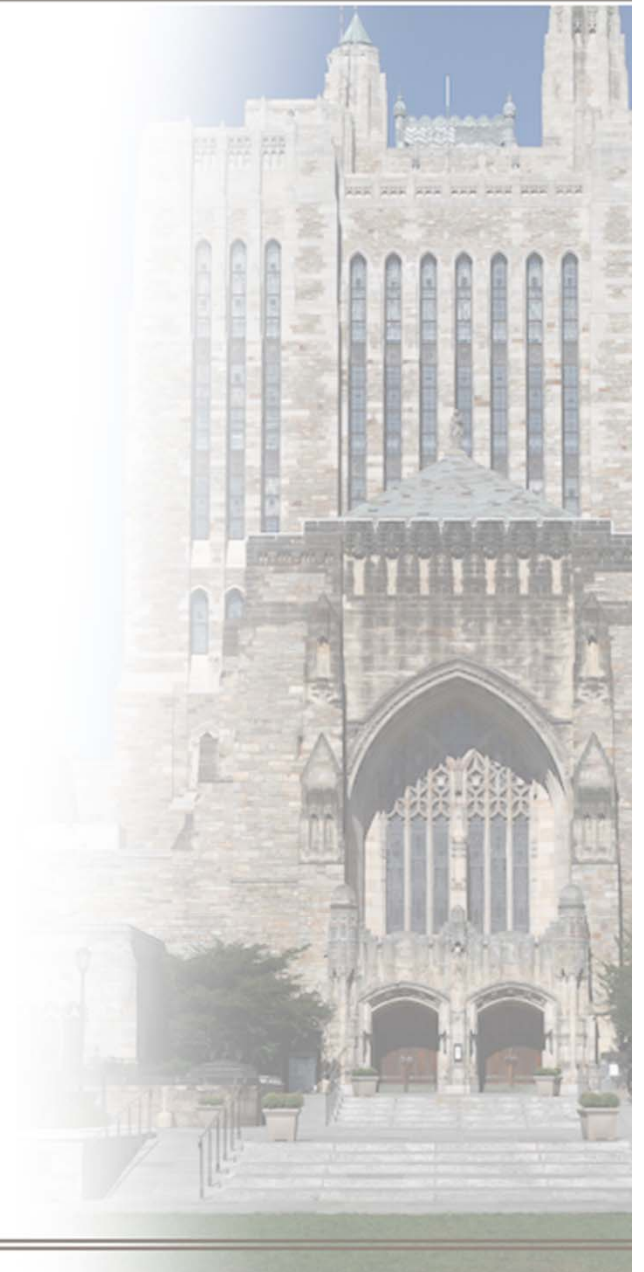


Thank You!

Greg Blasko

gregory.blasko@yale.edu

432-0640



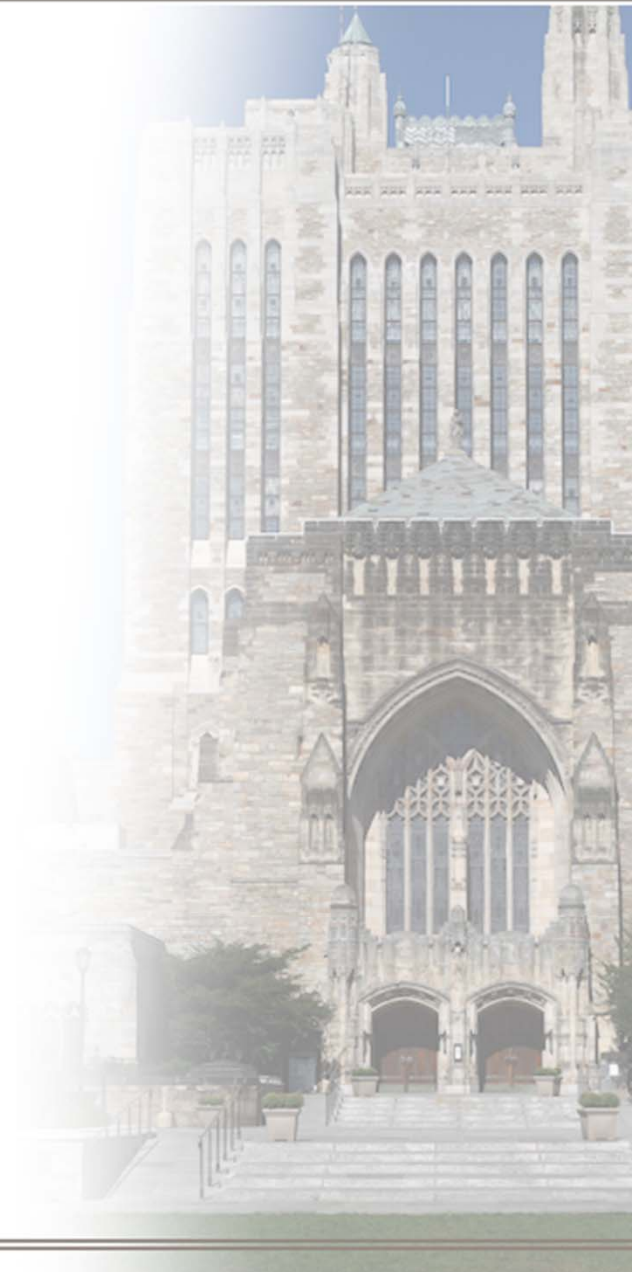
User Experience Projects

Katie Bauer

User Experience Librarian



- Kalee Sprague, Systems Librarian
- Andrew Predmore, Web Operations Manager
- Meng Tang, CIS Support Specialist



Collections

Services and Staff

Web Interfaces



- More consistency, better branding
- Reduce redundancies, clean up what exists
- Raise visibility of services
- Better discovery of content
- Use data to improve user experience



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Japan Studies Tags: asian studies, east asian studies, english, japan, japan studies, japanese studies kathleen.bauer@yale.edu « Guide Admin « Dashboard « Sign Out

Home Find Books, Articles, Videos and more.. Reference Subjects English Resources Japanese Special Collections at Yale
Individual Course Guide ILL requests Citation Guide Major Databases at a Glance

Home Print Page Search: This Guide

Quick links

This page provides some effective ways to identify resources in Japan studies. The pages under the links below provide examples and guidance on strategies to find:

Find Books, Articles, Videos and more...


- Books
- Journals
- Newspapers
- Gov. Doc.
- Visual Materials

Reference


- Dictionaries & Encyclopedias
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- Names and Biographies
- Statistics
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- Translations

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Contact



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Library Subject Guides

kathleen.bauer@yale.edu

These guides are prepared by librarians to help you use library resources.

Subjects

Services and Support

Course Guides

All Guides

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Search:

Guides by Course Name

[HIST 143J/HSBM 412 History of Cancer](#)

by - Last Updated Jan 27, 2014

This guide, developed for HIST 143J/HSBM 412 THE LONG WAR AGAINST CANCER: CANCER AND THE HISTORY OF BIOMEDICINE, acts as a starting point for research in the history of cancer.

42 views this year

[2013 Library curriculum program organized with Center for Language Study](#)

by - Last Updated Aug 16, 2013

The main objective of this program is to help new international PhD students familiarize themselves with the library system in the US and become an expert user of library collections and resources.

15 views this year

[Airway Workshop for Yale Anesthesiology Saturday, February 8, 2014 8am to 4pm](#)

by - Last Updated Feb 9, 2014

59 views this year

[American Medicine and the Cold War](#)

by - Last Updated Feb 24, 2014

Guide for Naomi Rogers class, HSBM 448/HIST 151/WGSS 448 American Medicine and the Cold War Spring 2013

58 views this year

[Changing Patterns of Warfare \(Summer Research Institute\)](#)

by - Last Updated Aug 14, 2013

14 views this year

Yale University Library

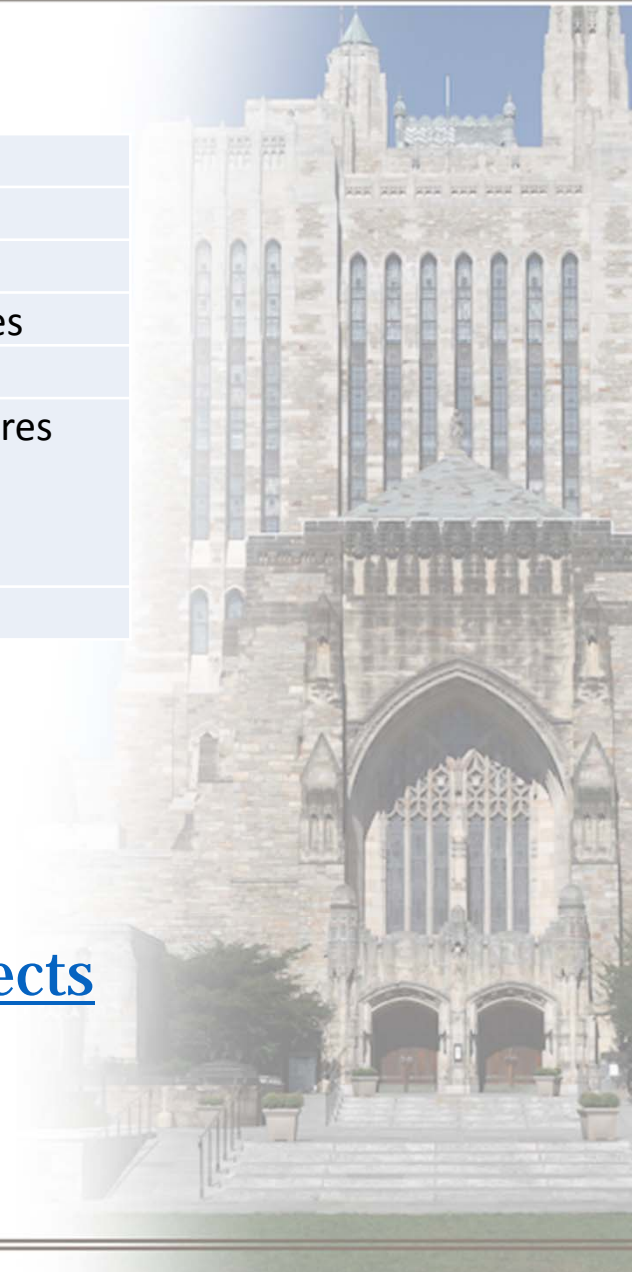


■ Update list of subjects

ClassesV2 Subject	Library List of Subjects
Linguistics	Linguistics
Philosophy	Philosophy
African Studies	African Studies, Languages & Literatures
American Studies	American Studies
East Asian Studies; East Asian Languages and Literatures; Chinese; Japanese; Korean	East Asia Studies, Languages & Literatures
Global Affairs	Global Affairs/International Relations

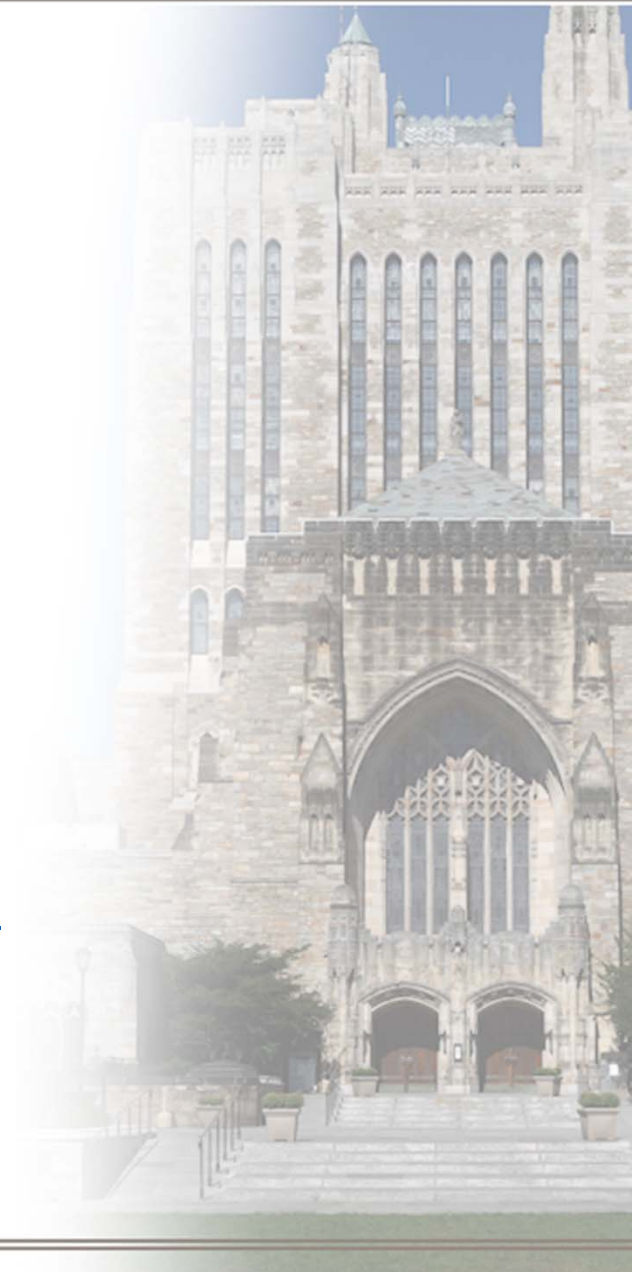
■ Use tagging and Libguides API

- Link to a [specific guide](#)
- Link to a [set of guides in one subject](#)
- Link to a [set of guides in multiple subjects](#)

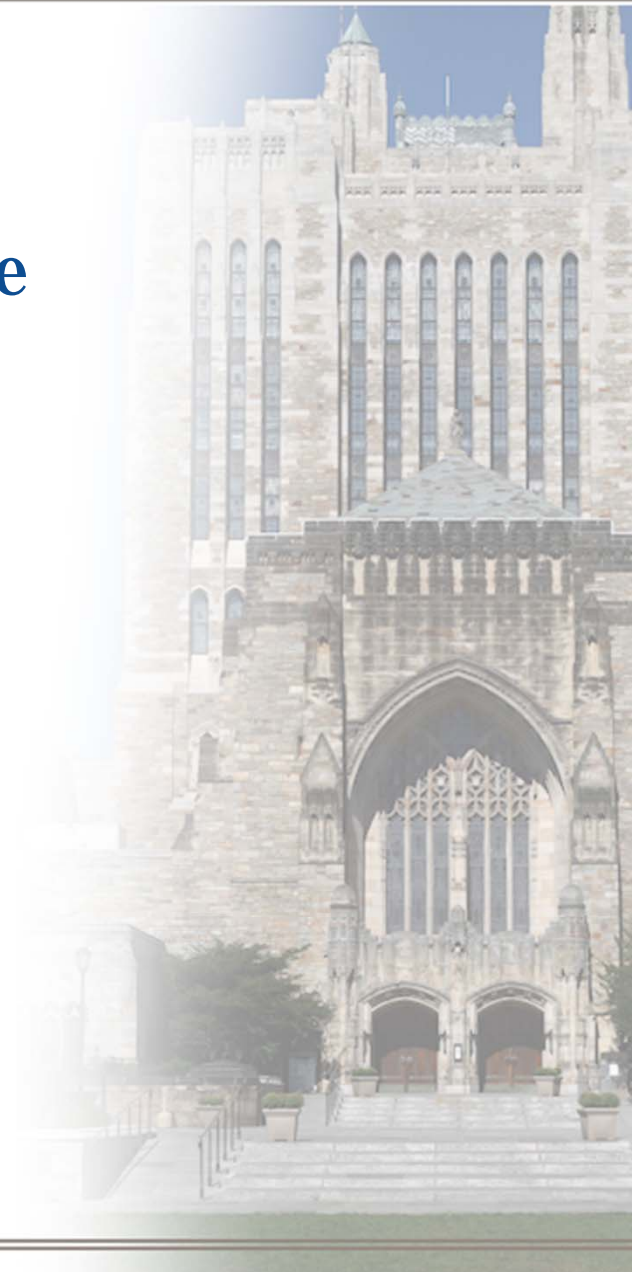


- **Summon 2.0**
- **Blacklight Integrated Search**
 - Summon
 - Orbis and Morris
 - Hydra (digitized content)
 - Website

<http://hydratest.library.yale.edu/search>



- Arts, MSSA, Divinity, International Programs, Buildings and Places have migrated to YaleSites
- Major content to move: Personal Librarians, Music, Primary Sources



Yale Indian Papers Project

[Home](#) » [Letter from Lurea Dick to the Superintendent of the Niantic Tribe](#)

Letter from Lurea Dick to the Superintendent of the Niantic Tribe

Respected Sir,

I have taken the liberty to address these few lines to you by way of application to you as superintendent of the Niantic tribe of Indians for certain lands or money arising from the sale thereof.¹ I am a legal heir to the lands or estate of Philip Occuish. I am one of his great grandchildren. My mother's name was Dimiss Occuish who has been dead upwards of thirty years. I have been informed that some portion of said estate is kept for the benefit of remote heirs and John Occuish, a son of Anna Occuish, (my mother's sister) informs me that he has received ten dollars from the estate, and says he is coming down in the course of this season to get his full share. I hope, Sir, from what I have written, you will be enabled to trace out my claim satisfactorily to your mind, and that you will take the proper steps, in relation to what remains of the estate, to preserve my share of the same and forward the amount to me. I must request the favor that you will write me on the subject at your earliest possible convenience. Do not send the money by any one until I order it. Below you will find the names of two persons who testify that they know me to be the heir that I have represented myself to be. Please to direct to me at —Manchester, Calumet Co. Wisconsin Territory, Pequot P.O.

Lurea Dick

Manchester, July 20, 1844

Certification: We, the undersigned, do hereby certify that we do know that the above named Lurea Dick is the great grandchild of the above mentioned Philip Occuish and is therefore a legal heir to the Occuish estate in the Niantic reservation, Connecticut. In testimony where of we have here unto subscribed our names this the twentieth day of July A.D. 1844.

Olive Charles, her mark

Martha Palmer

Post script: Martha Palmer wishes to inform her two sisters and brothers that she and her sister Lucy are alive and well and wishes them to write to her soon. Thomas Commuck wishes to be remembered to Mary Paul and George Waukeet.

Notation: See next page²

Document Links

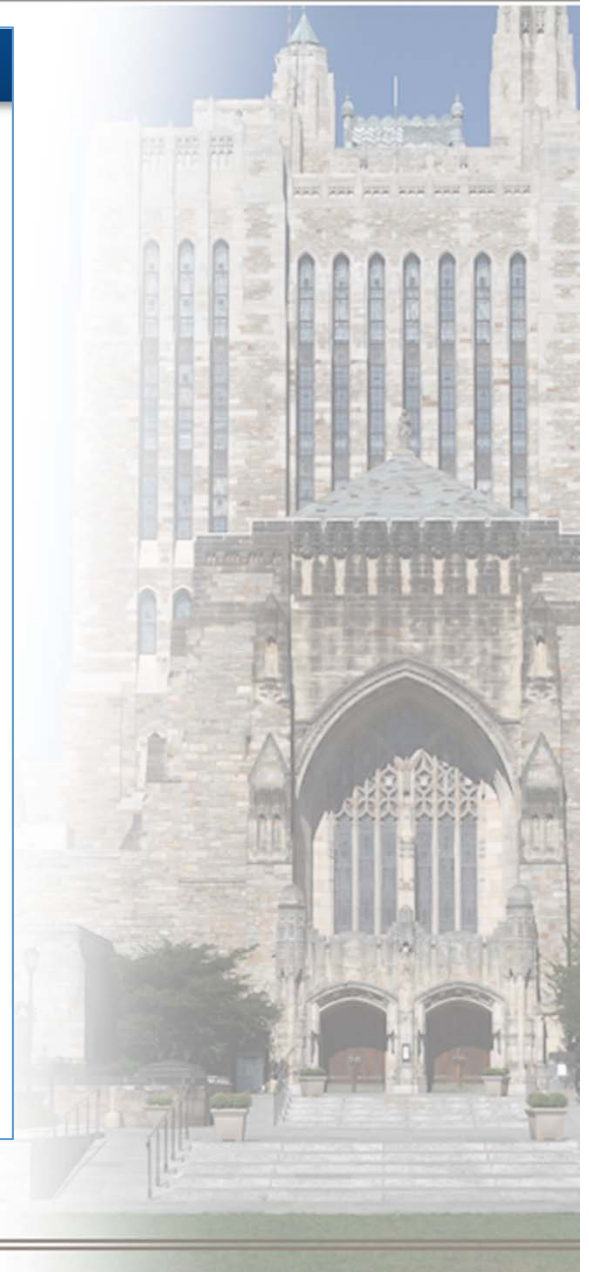
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[Annotated Transcription](#)

Tribes

[Brothertown](#)
[Niantic, Western](#)

Commentary

[Brothertown Removal](#)



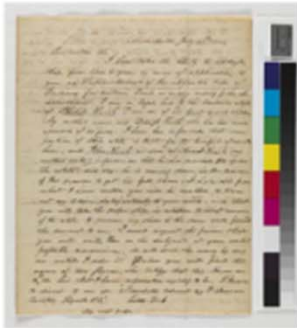
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Letter from Lurea Dick to the Superintendent of the Niantic Tribe

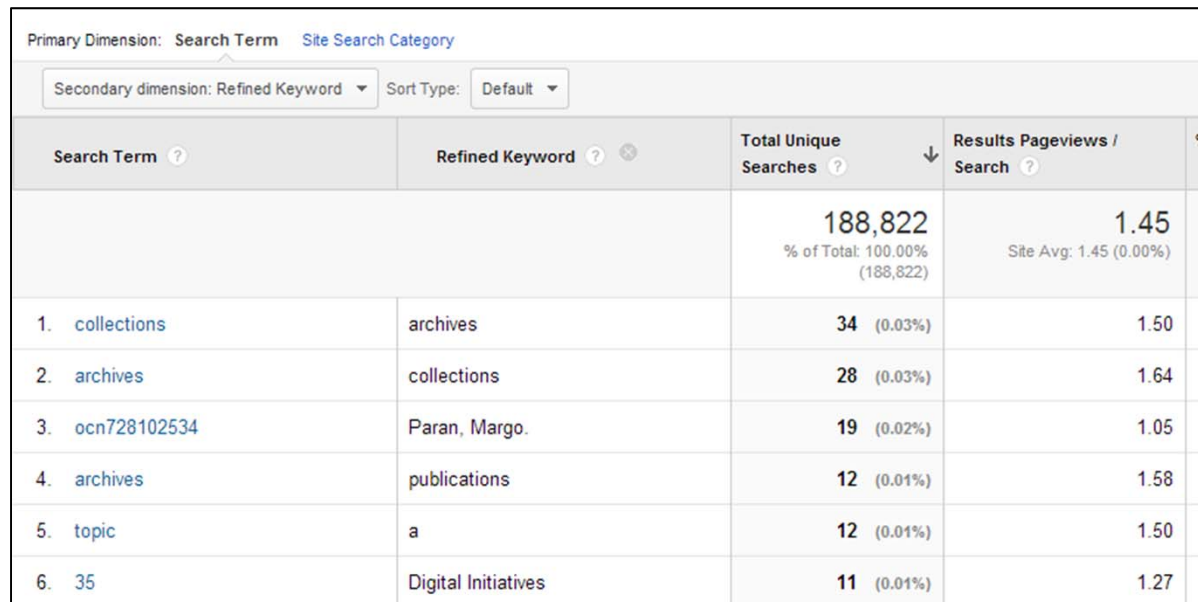
Bookmark
Email

Creator: Crosley, Lureanett, 1807-1854
Published/Created: July 20, 1844
Physical Description: Memorial/Petition
Associated Names: Crosley, Lureanett, 1807-1854 [Author]
Charles, Olive [Attestor]
Commuck, Thomas [Mentioned within document]
Crosley, Lureanett, 1807-1854 [Mentioned within document]
Occuish, Anna [Mentioned within document]
Occuish, Dimiss [Mentioned within document]
Occuish, John [Mentioned within document]
Occuish, Philip, 1716-1789 [Mentioned within document]
Waukeet (Paul) (1844), Mary [Mentioned within document]
Waukeet, George, 1808-1860 [Mentioned within document]
Waukeet, Joshua, -1849 [Mentioned within document]
Waukeet, Lucy [Mentioned within document]
Waukeet, Martha, 1800-1874 [Attestor]
Waukeet, Sarah, 1808-1850 [Mentioned within document]
Associated Locations: North America -- Indian Country -- Brothertown Territory [Written]
North America -- Indian Country -- Niantic, Western Territory [Mentioned]
North America -- United States of America -- State of Connecticut -- East Lyme [Destination (modern name)]



Scholars' Transcript

- Focus group discussion of Finding Aids
- Planning usability testing for LibGuides
- Google Universal Analytics



The screenshot shows a Google Analytics report for search data. The primary dimension is 'Search Term' and the secondary dimension is 'Refined Keyword'. The table lists search terms and their corresponding refined keywords, along with total unique searches and results per search.

Search Term	Refined Keyword	Total Unique Searches	Results Pageviews / Search	%
		188,822 % of Total: 100.00% (188,822)	1.45 Site Avg: 1.45 (0.00%)	
1. collections	archives	34 (0.03%)	1.50	
2. archives	collections	28 (0.03%)	1.64	
3. ocn728102534	Paran, Margo.	19 (0.02%)	1.05	
4. archives	publications	12 (0.01%)	1.58	
5. topic	a	12 (0.01%)	1.50	
6. 35	Digital Initiatives	11 (0.01%)	1.27	

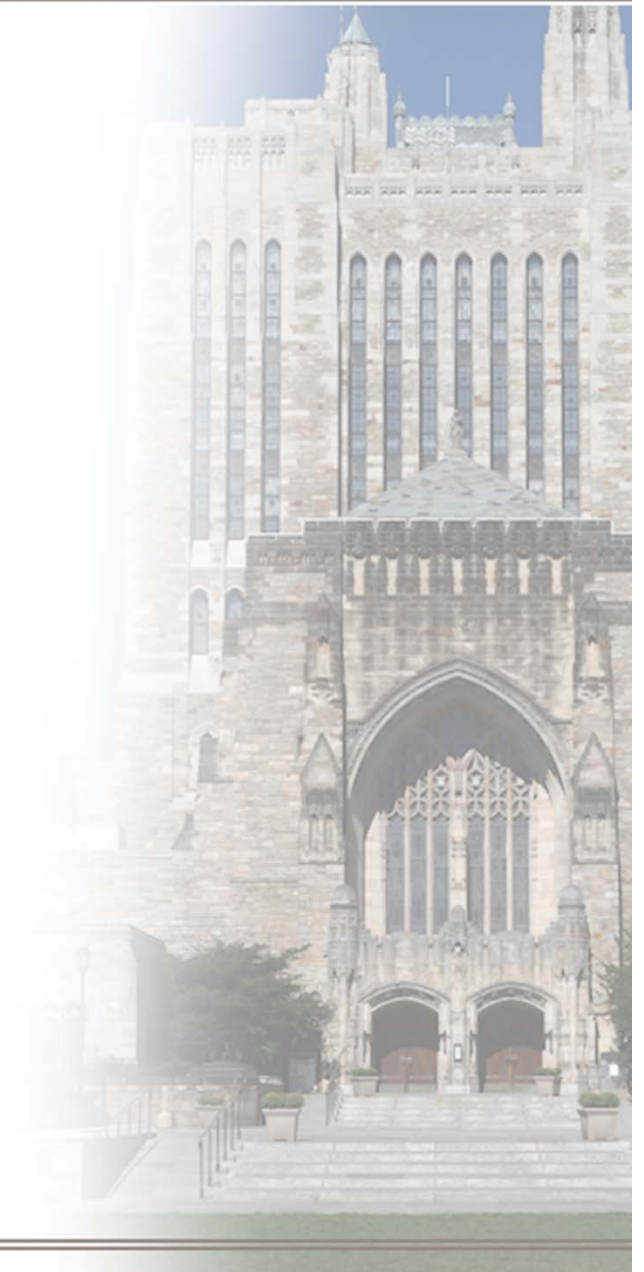


Thank You!

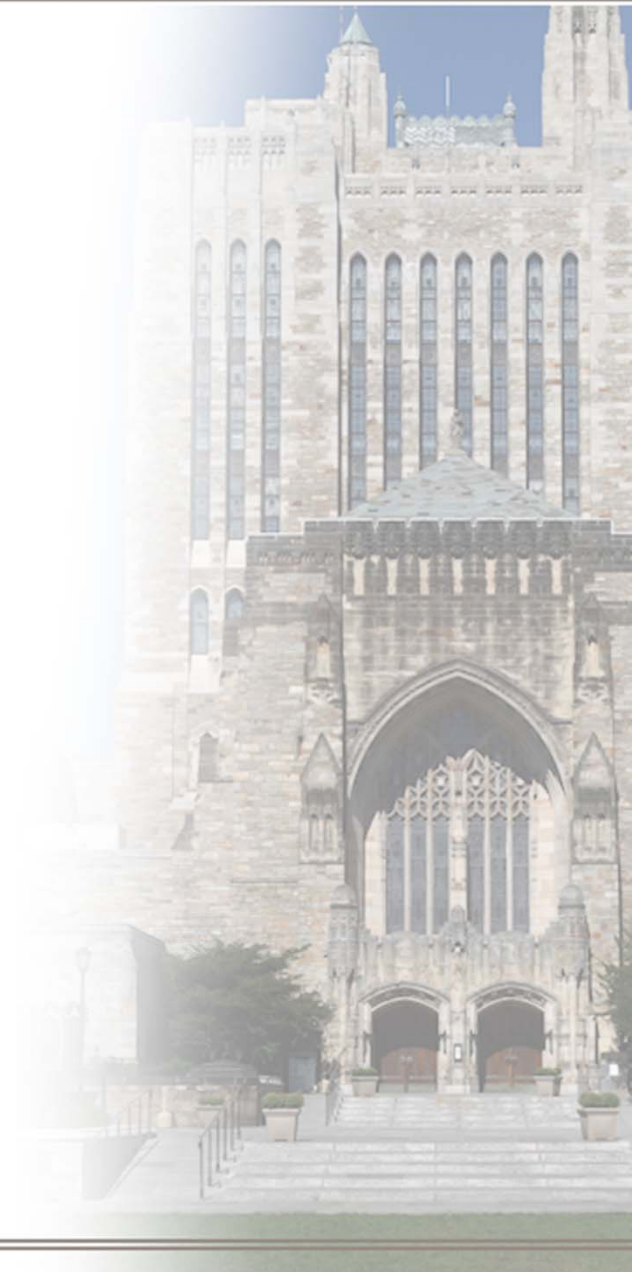
Katie Bauer

kathleen.bauer@yale.edu

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- **EliScholar**
- **Identity Management**
- **Project Management**
- **Community Participation**
- **LIT Website**



Wrap-up

Michael Dula
CTO

