

Problems with your request

Common reasons why your request could not be processed:

Reason:	Detail:	Try:
Course reserve:	not eligible for request or delivery	visit the listed library location
Item status is "checked out":	wrong type of request was submitted	go back and change request type to <i>Recall items checked out</i> instead of <i>Request staff search or delivery</i>
Status "In Process":	item is checked out to a library department	Use Request recall or delivery, choose <i>Recall items checked out</i> option
Non-Circulating:	either the title or selected edition cannot be requested	either request a circulating edition or visit the location (i.e. Beinecke)
Arts Library Collection:	not available for request	visit Haas Arts Library [1]
Bass Library YCC DVD Collection:	not available for request	visit Bass Library [2]
Bass Library Travel Collection:	travel books do not circulate	visit Bass Library [2]
Block on your library account:	overdue recalled items, maximum fine amounts and other reasons will block you from using the library	See My Account [3] for block reason and contact the Privileges Office [4] or a circulation desk at one of the libraries [5] for assistance.
Already checked out to you or on hold for you:	cannot be requested	View in My Account [3]. Please check your home and/or office area for this book.
Already recalled by you:	the reader has been notified of the recall and there are no additional actions we can take for this item at the present time. You will be notified as soon as the book becomes available	Try alternatives such as Borrow Direct or ILL [6]
Film Study Center:	item is housed at the Film Study Center at 53 Wall St. in the Whitney Humanities Center, and is not available for request	consult the Film Studies web site at http://www.yale.edu/filmstudy/ [7] for information about hours and loan policies

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Published on Yale University Library (<https://web.library.yale.edu>)

Available Actions:

- If you would like to review or modify your request, use your browser's back button to return to the item information.
- To continue your request for missing or lost materials, or for any other materials, click on the *Request form* link (on the page with the message "Your request could not be processed"), enter the appropriate information and *Submit*. Your request will be queued for manual support.
- For more information about requests, please visit [How to request recall or delivery](#) [8] and [Requests FAQ](#) [9].

Source URL: <https://web.library.yale.edu/help/orbis/requestBlockReasons.html>

Links

[1] <http://www.library.yale.edu/arts/> [2] <http://www.library.yale.edu/bass/> [3] <http://orbis.library.yale.edu/vwebv/login> [4] <http://www.library.yale.edu/circ/> [5] <http://www.library.yale.edu/libraries/> [6] <http://www.library.yale.edu/ill/> [7] <http://www.yale.edu/filmstudy/> [8] <https://web.library.yale.edu/help/orbis/patronRequest.html> [9] <https://web.library.yale.edu/help/orbis/patronRequests.html>