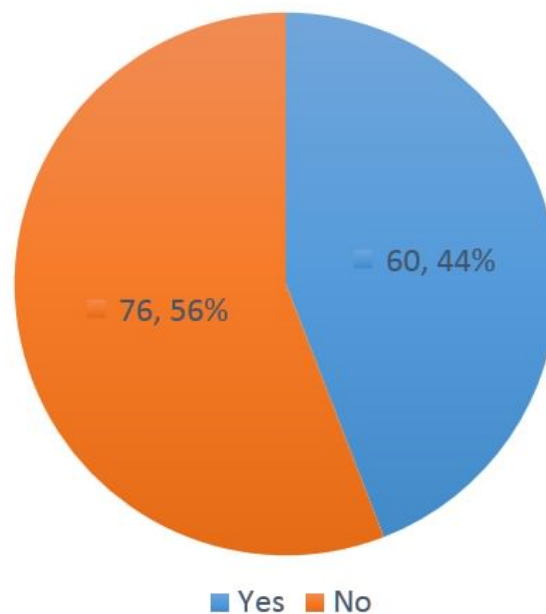


Communication

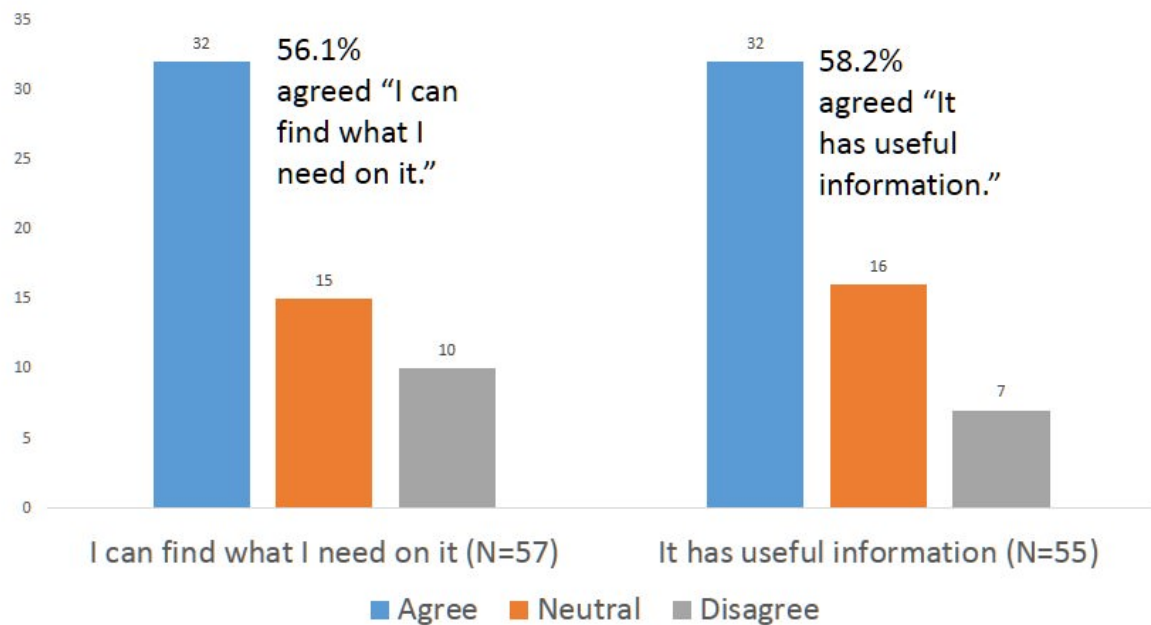
Respondents were asked about the ways LIT communicates with the Library. Respondents were asked about the new LIT web site, and also about their level of satisfaction with different communication methods.

Have you used the new LIT web site <http://web.library.yale.edu/lit> [1]?

136 answered, and more respondents had not used the web site.



Please indicate your agreement/disagreement with each statement about the new LIT web site page <http://web.library.yale.edu/lit> [1]

**Communication: LIT reaches out to the library in a variety of ways. Please rate your satisfaction with each...**

LIT uses a variety of ways to communicate with the Library, and respondents were asked to comment on each. The average scores (rated from 1=very dissatisfied to 5 very satisfied) were all very close, but there was a greater spread in the percent of people who were satisfied or very satisfied. The LIT Newsletter had the slightly highest

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[1] <http://web.library.yale.edu/lit>

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