Timeliness of Completion by Project

Project	Average Score	Responses	% Satisfied or Very Satisfied
Voyager services	3.6	48	52.1%
Libguides	3.6	57	49.1%
Course Reserves (Ares)	3.6	33	42.4%
Articles+	3.6	57	49.1%
Illiad	3.4	23	34.8%
Aeon	3.4	44	41.0%
Archive Space	3.3	15	33.3%
Web Site Migration	3.2	59	37.3%
EliScholar implementation	3.0	37	16.2%
Fortunoff	2.9	28	14.3%
Finding Aids	2.6	35	17.1%
Kissinger	2.5	36	11.1%
Findit Interface Digitized Obj.	2.5	29	17.2%
Overall Timeliness Average	3.2		

Source

URL: https://web.library.yale.edu/2014-library-it-satisfaction-survey-overview/timeliness-completion-project