

## Functionality by Project

Respondents who were aware of or involved with a project were asked how well Library IT did delivering the functionality promised.

Project	Average Score	Responses	%Satisfied or Very Satisfied
Voyager services	3.8	48	55.3%
Libguides	3.7	55	52.8%
Illiad	3.6	24	50.0%
Course Reserves (Ares)	3.5	33	43.8%
Articles+	3.4	54	45.3%
Archive Space	3.3	12	33.3%
Aeon	3.2	41	35.9%
Web Site Migration	3.2	59	33.3%
EliScholar implementation	3.0	36	20.0%
Fortunoff	3.0	27	16.0%
Kissinger	2.6	32	12.9%
Finding Aids	2.6	31	20.0%
Findit Interface for Digitized...	2.6	30	14.3%
Overall Functionality Average	3.2		

Source URL: <https://web.library.yale.edu/2014-library-it-satisfaction-survey-overview/functionality-project>