

Troubleshooting Questions and Answers

Q: I'm trying to access a page and see a "You do not have permission to view this page" message, even though it is published.

A: Possibly the "theme" has not been specified. Find the Theme field and check the theme key "Yale University Library."

Q: Can we embed an image in a page?

A: You will use Upload files / images option when you create the Basic page. See [Create Basic Page](#) [1] for more information.

Q: How do I change to a custom alias?

A: Change View default alias to custom alias > Using redirect from new alias to default alias

Q: My book menu has disappeared.

A: If the original book page was created as content type Basic Page, then the menu structure should be in the Book outline.

Q: The Author block disappeared in my Collection Landing Page after changing the Author name.

A: The New Author might not have the necessary's information in the profile. Check that all fields displayed in the author block are filled in.

Q: Orange background color for PL Search block with style " block-yul-searach" is off in "Chrome", the height doesn't change with content

A: Change style to "highlight-block"

Source URL: <https://web.library.yale.edu/lit/sr/editors-questions>

Links

[1] <http://web.library.yale.edu/lit/sr/create-basic-page>