MSSA Online Payment System

Service Owner Steven Wieda
YUL Service Domain [Productivity & Collaborative Services](#) [1]
Alias payment gateway, MSSA payment gateway, drupal payment gateway, online ordering system, credit card system
Short Description: YUL currently maintains an point of sale system for fulfilling MSSA Aeon requests.
Description
The MSSA Online Payment System allow YUL departments to charge users for reproductions requested through Aeon. Currently, there are no plans to expand the Online Payment System beyond MSSA's.

Visibility No visibility restrictions
Who is elegible to use this service offering? Yale Library Staff Only
Affiliations that can use this service offering Staff
How do I get it?
Access to the Manuscripts and Archives Online Payment System is handled through YUL Manuscripts and Archives. Please contact mssa.systems@yale.edu [2]

How do I access it?
Once you have been authorized by Manuscripts and Archives, you can access the MSSA Online Payment System at https://web.library.yale.edu/admin/commerce/products/add/special-collections-invoice [3]

Does your service offering require a user to have specific system configurations?
The MSSA Online Payment System is entirely web-based. Your computer must have a recent web browser and a connection to the Internet.

Is there a specific area that your user can go to for help?
Assistance regarding the use of the MSSA Online Payment System is provided by Manuscripts and Archives. For more information, contact [Steve Ross](#) [4].

Do you have specific Documentation and Support outside of the Knowledge Base?
Documentation for the MSSA Online Payment System is available through Manuscripts and Archives. The documentation is not posted online.

Are there any specific policies and procedures outlined for your service offering?

- Accessing the MSSA Online Payment System requires authorization from Manuscripts and Archives.
- Accessing the MSSA Online Payment System requires a valid NetID.
- Access to the MSSA Online Payment System may be revoked at any time by Manuscripts and Archives.

Are there Rates & Charges Associated to this Service Offering? No
Categories Access
Enhancement
Inquiry
Performance Issue
Something Broken
Tier 1 Support YUL Support Group (listed above)
Sub-category needed? No
Generic Request? No
**URL to service application (if
any)** https://web.library.yale.edu/admin/commerce/products/add/special-collections-inv... [3]
Can users request access to your service offering? Yes
Support Group [Client Services & IT Operations](#) [5]

Source URL:https://web.library.yale.edu/lit/servicecatalog/161696

Links
[1] https://web.library.yale.edu/service-domains/productivity-collaborative-services [2] mailto:mssa.systems@yale.edu [3] https://web.library.yale.edu/admin/commerce/products/add/special-collections-invoice [4] mailto:s.ross@yale.edu [5] https://web.library.yale.edu/service-support-groups/client-services-it-operations