

YUL Staff Directory

Service Owner George Ouellette

YUL Service Domain [Digital User Experience](#) [1]

Alias staff directory, directory

Short Description: The YUL staff directory is a public-facing Web application that allows users to find contact information for YUL staff.

Description

The YUL staff directory is a Web application that provides YUL staff contact information to the public. The staff directory contains rich information about each staff member, and has been designed to include C.V.s, skillsets, photos, and more. All YUL staff are included in the directory.

Visibility No visibility restrictions

Who is eligible to use this service offering? Yale Library Staff Only

Affiliations that can use this service offering Staff

How do I access it?

The staff directory is available at <https://library.yale.edu/staff-directory> [2]

Does your service offering require a user to have specific system configurations?

The staff directory is a Web-based application. The only requirements are a computer or handheld device running a current web browser.

Is there a specific area that your user can go to for help?

Users requiring help with the staff directory are encouraged to use the [Service Request](#) [3] form on the Library IT website.

Do you have specific Documentation and Support outside of the Knowledge Base?

Detailed documentation regarding the staff directory application are available here:

<https://yale.box.com/s/b1fbxcy5nql8dsisqiwoup3wxo0pxr4h> [4]

Are there Rates & Charges Associated to this Service Offering? No

Categories Access

Enhancement

Inquiry

Something Broken

Tier 1 Support YUL Support Group (listed above)

Sub-category needed? No

Generic Request? No

URL to service application (if any) <https://library.yale.edu/staff-directory> [2]

Can users request access to your service offering? Yes

Support Group [Client Services & IT Operations](#) [5]

Source URL: <https://web.library.yale.edu/lit/servicecatalog/161699>

Links

[1] <https://web.library.yale.edu/service-domains/digital-user-experience> [2] <https://library.yale.edu/staff-directory> [3] <https://web.library.yale.edu/form/service-request> [4] <https://yale.box.com/s/b1fbxcy5nql8dsisqiwoup3wxo0pxr4h> [5] <https://web.library.yale.edu/service-support-groups/client-services-it-operations>