

SAMMA Automation and End-Points

Service Owner Robert Rice

YUL Service Domain [Preservation Support Services](https://web.library.yale.edu/departments/preservation-support-services) [1]

Short Description: The SAMMA Automation and End-Points service is a set of locally developed software tools and automation to enable quality control and ingest of migrated video to the network storage by the Digital Reformatting and Microfilm Services unit in Preservation.

Description

The SAMMA Automation and End-Points service is a set of locally developed software tools and automation to enable quality control and ingest of migrated video to the network storage by the Digital Reformatting and Microfilm Services unit in Preservation. The service is comprised of the SAMMA Solo workstation, the SAMMA Quality Control (QC) software tool, automation to ingest, delete, and load tape information, as well as a back-end MySQL database. The SAMMA Solo workstation is a supported vendor solution.

Visibility No visibility restrictions

Who is eligible to use this service offering? Staff

Affiliations that can use this service offering Staff

How do I get it?

Link: <https://web.library.yale.edu/departments/preservation/digital-reformatting-microfilm-services> [2]

Link Text: Inquire about SAMMA Automation and End-Points service

How do I access it?

<https://web.library.yale.edu/departments/preservation/digital-reformatting-microfilm-services> [2]

Are there any specific policies and procedures outlined for your service offering?

An operating agreement, known locally as a service overview, is available for this service. A service overview is a document that defines expectations and resources required to provide ongoing operational support for the service. [You can view it here.](#) [3]

Are there Rates & Charges Associated to this Service Offering? No

Categories Access

Add, Install, Move, Modify

Enhancement

Inquiry

Outage

Performance Issue

Scheduling and Support

Something Broken

Tier 1 Support YUL Support Group (listed above)

Sub-category needed? No

Generic Request? No

Can users request access to your service offering? Yes

Support Group [DevOps & Infrastructure](#) [4]

Source URL:<https://web.library.yale.edu/lit/servicecatalog/164646>

Links

[1] <https://web.library.yale.edu/service-domains/preservation-support-services> [2]

<https://web.library.yale.edu/departments/preservation/digital-reformatting-microfilm-services> [3]

<https://yale.box.com/s/jea42qxc29dhq7yca7ife911nfn7xjwk> [4] <https://web.library.yale.edu/service-support-groups/devops-infrastructure>

