YUL Website Applications

 Service Owner George Ouellette
YUL Service Domain Digital User Experience [1]
Alias web forms, web search, personal librarian, feedback, purchase request, webforms
Short Description: Yale University Library website applications are hosted in the YUL content management system. Web applications provide functionality such as Personal Librarian look-ups, purchase request forms, exhibition proposal forms, and feedback forms.
Description
In addition to providing information and web pages, the Yale Universlity Library website supports the development of web-based applications. Applications differ from web pages by providing an interactive environment where the user can provide information to the site and receive tailored information, such as search results, or perform a transaction.

Some of the applications that are currently available include:

- Personal Librarian look-up [2]
- Purchase request form [3]
- Senior Exhibit Project Proposal [4]
- Omeka Online Exhibition Proposal [5]
- Digital collections search [6] (title-level search)

Individual YUL staff can create their own web forms.

Visibility No visibility restrictions
Who is elegible to use this service offering? Staff
Yale Library Staff Only
Affiliations that can use this service offering Employees
Faculty
Staff
Students
How do I get it?
Requests for new web applications can be made by submitting a service request [7] on the Library IT website [8]. A valid NetID and explicit permissions are required to build your own webforms.

How do I access it?
Web applications are accessed through the Yale University Library website [9]. Some web applications require a valid Yale NetID to access.

Does your service offering require a user to have specific system configurations?
This service is entirely web-based and only requires the use of a modern, latest-version web browser.

Is there a specific area that your user can go to for help?
Individual web applications may have their own help files.

Do you have specific Documentation and Support outside of the Knowledge Base?
Some web applications have specific documentation. Additionally, documentation for developing web forms is available upon request from individuals with proper permission to build web forms.

Are there any specific policies and procedures outlined for your service offering?
The following policies apply to all Yale University Library website applications:

- Yale University Library Website Data Use policy [10]

- [Yale University Privacy Policy](#) [11]
- [Yale University Web Accessibility Policy](#) [12]
- [Publisher Take-down Notices](#) [13]

Other application-dependent policies may apply.

Are there Rates & Charges Associated to this Service Offering? No
Categories Access
Enhancement
Inquiry
Performance Issue
Something Broken
Tier 1 Support YUL Support Group (listed above)
Sub-category needed? No
Generic Request? No
URL to service application (if any) http://library.yale.edu [9]
Can users request access to your service offering? Yes
Support Group [Client Services & IT Operations](#) [14]

Source URL:https://web.library.yale.edu/lit/servicecatalog/164650

Links
[1] https://web.library.yale.edu/service-domains/digital-user-experience [2] http://library.yale.edu/pl [3] https://web.library.yale.edu/form/purchase-request [4] https://web.library.yale.edu/form/senior-exhibit-fellowship-proposal [5] https://web.library.yale.edu/form/omeka-online-exhibition-proposal [6] https://web.library.yale.edu/digital-collections [7] https://web.library.yale.edu/form/service-request [8] https://web.library.yale.edu/lit [9] http://library.yale.edu [10] https://web.library.yale.edu/data-use [11] https://www.yale.edu/privacy-policy [12] https://your.yale.edu/policies-procedures/policies/1605-web-accessibility-policy [13] https://guides.library.yale.edu/about/policies/takedown [14] https://web.library.yale.edu/service-support-groups/client-services-it-operations