

Legacy Web Hosting (ogma)

Published on Yale University Library (<https://web.library.yale.edu>)

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Service Owner George Ouellette

YUL Service Domain [Digital User Experience](#) [1]

Alias website, library.yale.edu, web.library.yale.edu, www.library.yale.edu

Short Description: The legacy web hosting server (Ogma) was used to serve YUL web pages until 2014. There are a few old websites that are still stored in and served by Ogma, however these sites are no longer editable. Library IT is not accepting requests for access to Ogma. This service is limited to inquiries regarding existing content.

Description

Certain components of the Yale University Library website are still hosted on a legacy web server that is no longer actively updated. This service maintains support for the delivery of the web pages that still exist on this legacy web server. No new content is added to this server.

Visibility No visibility restrictions

Who is eligible to use this service offering? Staff

Yale Library Staff Only

Affiliations that can use this service offering Employees

Faculty

Staff

Students

How do I get it?

Incidents regarding the legacy web hosting may be reported through the [Report a Problem](#) [2] form on the [Library IT website](#) [3]. Library IT is not accepting requests for access to or addition of content on this legacy web server.

How do I access it?

Web pages may be accessed through the [Yale University Library website](#) [4]. Library IT does not provide staff access to the legacy web server.

Does your service offering require a user to have specific system configurations?

The end-user portion of this service is entirely web-based and only requires the use of a modern, latest-version web browser.

Is there a specific area that your user can go to for help?

No.

Do you have specific Documentation and Support outside of the Knowledge Base?

No.

Are there any specific policies and procedures outlined for your service offering?

The following policies apply to all Yale University Library website content:

- [Yale University Library Website Data Use policy](#) [5]
- [Yale University Privacy Policy](#) [6]
- [Yale University Web Accessibility Policy](#) [7]
- [Publisher Take-down Notices](#) [8]

Other application-dependent policies may apply.

Are there Rates & Charges Associated to this Service Offering? No

Categories Inquiry

Tier 1 Support YUL Support Group (listed above)

Sub-category needed? No

Generic Request? No

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URL to service application (if any) <http://www.library.yale.edu> [9]

Can users request access to your service offering? Yes

Support Group [Client Services & IT Operations](#) [10]

Source URL:<https://web.library.yale.edu/lit/servicecatalog/164651>

Links

[1] <https://web.library.yale.edu/service-domains/digital-user-experience> [2] <https://web.library.yale.edu/form/report-problem> [3] <https://web.library.yale.edu/lit> [4] <http://library.yale.edu> [5] <https://web.library.yale.edu/data-use> [6] <https://www.yale.edu/privacy-policy> [7] <https://your.yale.edu/policies-procedures/policies/1605-web-accessibility-policy> [8] <https://guides.library.yale.edu/about/policies/takedown> [9] <http://www.library.yale.edu> [10] <https://web.library.yale.edu/service-support-groups/client-services-it-operations>