YUL Website (YaleSites)

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YUL Service Domain Digital User Experience [1]
Alias website, web pages, library home pages
Short Description: The YUL Website, powered by YaleSites, is a content management system (CMS) that allows YUL staff to publish web pages and content on the web.
Description
Library IT provides a content management system (CMS) that allows YUL staff to build web pages on the YUL website without the knowledge of HTML or web page construction.

YUL staff can request access to the CMS to build new pages or edit existing pages.

Visibility No visibility restrictions
Who is elegible to use this service offering? Staff
Yale Library Staff Only
Affiliations that can use this service offering Employees
Faculty
Staff
Students
How do I get it?
Requests for access to the content management system can be made by submitting a service request [2] on the Library IT website [3]. A valid NetID and explicit permissions are required to build your own web pages.

How do I access it?
Once you have been granted access to the content management system, you may log into it by navigating to http://library.yale.edu/cas [4].

Does your service offering require a user to have specific system configurations?
This service is entirely web-based and only requires the use of a modern, latest-version web browser.

Is there a specific area that your user can go to for help?
Requests for assistance with the content management system can be made by submitting a service request [2] on the Library IT website [3].

Do you have specific Documentation and Support outside of the Knowledge Base?
Limited documentation for the content management system is available upon request. The content management system's support site is http://drupal.org [5]. Additional documentation can be found there.

Are there any specific policies and procedures outlined for your service offering?
The following policies apply to all Yale University Library website applications:

- Yale University Library Website Data Use policy [6]
- Yale University Privacy Policy [7]
- Yale University Web Accessibility Policy [8]
- Publisher Take-down Notices [9]

Other application-dependent policies may apply.

Are there Rates & Charges Associated to this Service Offering? No
Categories Access
Enhancement
Inquiry
Performance Issue

Something Broken
Tier 1 Support YUL Support Group (listed above)
Sub-category needed? No
Generic Request? No
URL to service application (if any) http://library.yale.edu [10]
Can users request access to your service offering? Yes
Support Group Client Services & IT Operations [11]

Source URL:https://web.library.yale.edu/lit/servicecatalog/164653

Links
[1] https://web.library.yale.edu/service-domains/digital-user-experience [2] https://web.library.yale.edu/form/service-request [3] https://web.library.yale.edu/lit [4] http://library.yale.edu/cas [5] http://drupal.org [6] https://web.library.yale.edu/data-use [7] https://www.yale.edu/privacy-policy [8] https://your.yale.edu/policies-procedures/policies/1605-web-accessibility-policy [9] https://guides.library.yale.edu/about/policies/takedown [10] http://library.yale.edu [11] https://web.library.yale.edu/service-support-groups/client-services-it-operations