

Voyager Acquisitions Reports Dashboard

Service Owner Patrick Stone

YUL Service Domain [Integrated Library System Services](#) [1]

Short Description: The Voyager Acquisitions Reports Service is a reporting solution that provides budget managers and selectors with a refreshed set of financial acquisitions data from the Voyager ILS.

Description

The Voyager Acquisitions Reports Service (AcqRpt) is a reporting solution that provides budget managers and selectors with a refreshed set of financial acquisitions data from the Voyager ILS. This service is provided by Library IT and makes use of central infrastructure such as the Yale University hosted Tableau service and Yale ITS managed SQL server environment. In addition, there are other components to this service including shared folders provided through Storage@Yale and MS Access front-end for maintaining authorization and fund lookup changes.

Visibility No visibility restrictions

Who is eligible to use this service offering? Yale Library Staff Only

Affiliations that can use this service offering Staff

Are there any specific policies and procedures outlined for your service offering?

An operating agreement, known locally as a service overview, is available for this service. A service overview is a document that defines expectations and resources required to provide ongoing operational support for the service. [You can view it here.](#) [2]

Are there Rates & Charges Associated to this Service Offering? No

Categories Enhancement

Inquiry

Outage

Performance Issue

Scheduling and Support

Something Broken

Tier 1 Support YUL Support Group (listed above)

Sub-category needed? No

Generic Request? No

Can users request access to your service offering? Yes

Support Group [Client Services & IT Operations](#) [3]

Source URL: <https://web.library.yale.edu/lit/servicecatalog/164666>

Links

[1] <https://web.library.yale.edu/service-domains/integrated-library-system-services> [2]

<https://yale.box.com/s/yx7ahbtf7zyhc3n43t448101vms6qpyr> [3] <https://web.library.yale.edu/service-support-groups/client-services-it-operations>