

LibraryApps Virtual Environment

Service Owner Steven Wieda

YUL Service Domain [End-Point Services](#) [1]

Short Description: LibraryApps has been discontinued.

Description

The LibraryApps VDI will shut down permanently on December 5, 2025.

Based on an analysis of use and user needs, Yale Library is sunsetting this service. While this service has been well received and has filled a needed gap, we recognize that researchers will be better served by environments tailored to their needs with right-sized computing and appropriate software and storage.

No new users will be added to the system after August 1, 2025. Existing users will have access to the system until December 5, 2025.

Access to software and computing on public computers in libraries will remain unchanged. Please consult your departments , [Yale ITS](#) [2] or the [software library](#) [3] for alternative computing and software solutions.

Visibility No visibility restrictions

Who is eligible to use this service offering? Faculty

Students

Staff

Affiliations that can use this service offering Employees

Faculty

Staff

Students

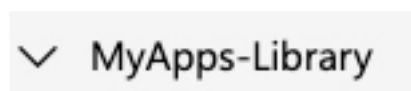
How do I get it?

YaleLibraryApps has been discontinued and is no longer accepting new users.

How do I access it?

To access LibraryApps:

1. Follow the instructions outlined in [Virtual Services: Desktop & Application: Getting started with MyApps at Yale](#) [4]. You can use the web interface or the Remote Desktop client.
2. Select *MyApps - Library* from the list of choices:



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Does your service offering require a user to have specific system configurations?

The service is web-based. A modern web browser is required to use the service. The service can also be accessed using Microsoft Remote Desktop, which may provide a better user experience.

Is there a specific area that your user can go to for help?

A [Yale Library Research Guide for Getting Started with LibraryApps](#) [5] is available.

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Published on Yale University Library (<https://web.library.yale.edu>)

Do you have specific Documentation and Support outside of the Knowledge Base?

A [Yale Library Research Guide for Getting Started with LibraryApps](#) [5] is available.

Are there any specific policies and procedures outlined for your service offering?

This service is governed by [Yale ITS' Appropriate Use Policy](#) [6].

You cannot store data on this environment. You can map to a Storage@Yale location, OneDrive, or other web based storage. Contact ITS for storage questions and solutions.

Number of Users:

YaleLibraryApps supports up to 10 concurrent users.

Maintenance:

Scheduled maintenance occurs on the first Sunday of each month between 6-10 am ET. Hardware and software will be updated periodically. We will make every effort to inform connected users if the service needs to be restarted.

Are there Rates & Charges Associated to this Service Offering? No

Categories Outage

Performance Issue

Something Broken

Tier 1 Support YUL Support Group (listed above)

Sub-category needed? No

Generic Request? No

Can users request access to your service offering? Yes

Support Group [Client Services & IT Operations](#) [7]

Source URL: <https://web.library.yale.edu/lit/servicecatalog/164744>

Links

[1] <https://web.library.yale.edu/service-domains/end-point-services> [2] <https://its.yale.edu/about-it/leadership-and-organization/campus-it-support> [3] https://yale.service-now.com/it?id=software_catalog [4] https://yale.service-now.com/it?id=support_article&sys_id=6503d80b1b6f80d0f5c70f22dd4bcbc1 [5] <https://guides.library.yale.edu/c.php?g=1257197&p=9212144> [6] <https://your.yale.edu/policies-procedures/policies/1607-information-technology-appropriate-use-policy> [7] <https://web.library.yale.edu/service-support-groups/client-services-it-operations>