LibraryApps Virtual Environment

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YUL Service Domain End-Point Services [1]

Alias anaconda, python, spyder, jupyter, ibm spss statistics, spss, mathematica, r, stattransfer, argis, esri, ibmspss amos, matlab, minitab, sas, stata, statlab_apps, Yale Library Apps

Short Description: LibraryApps is a research computing environment for Yale faculty, students, and staff that provides up to 10 concurrent users with access to specialized software including ArcGIS, Mathematica, IBM SPSS, and Stata.

Description

LibraryApps is a research computing environment for Yale faculty, students, and staff that provides up to 10 concurrent users with access to specialized software including ArcGIS, Mathematica, IBM SPSS, and Stata without the need to download or run the software on their local machines. This service provides users with

- 1. More computing resources for processor, memory, and space intensive operations; and
- 2. A dedicated space that can be accessed 24*7 for uninterrupted execution of applications and tasks. [Please note that the service is interrupted on the first Sunday of every month from 6:00 a.m. to 10:00 a.m. for maintenance.]

It is ideal for long-running and memory-intensive processes and provides a familiar graphical desktop environment supporting:

- 224GB of RAM
- 24 virtual CPUs
- Tesla M60 GPU

Visibility No visibility restrictions

Who is elegible to use this service offering? Faculty

Students

Staff

Affiliations that can use this service offering Employees

Faculty

Staff

Students

How do I get it?

Please use this form [2] to request access.

How do I access it?

To access LibraryApps:

- 1. Request access [3] to the service if you have not already done so.
- 2. Follow the instructions outlined in <u>Virtual Services: Desktop & Application: Getting started with MyApps at Yale</u> [4]. You can use the web interface or the Remote Desktop client.
- 3. Select MyApps Library from the list of choices:





Does your service offering require a user to have specific system configurations?

The service is web-based. A modern web browser is required to use the service. The service can also be accessed using Microsoft Remote Desktop, which may provide a better user experience.

Is there a specific area that your user can go to for help?

A Yale Library Research Guide for Getting Started with Library Apps [5] is available.

Do you have specific Documentation and Support outside of the Knowledge Base?

A Yale Library Research Guide for Getting Started with Library Apps [5] is available.

Are there any specific policies and procedures outlined for your service offering?

This service is governed by Yale ITS' Appropriate Use Policy [6].

You cannot store data on this environment. You can map to a Storage@Yale location, OneDrive, or other web based storage. Contact ITS for storage questions and solutions.

Number of Users:

YaleLibraryApps supports up to 10 concurrent users.

Maintenance:

Scheduled maintenance occurs on the first Sunday of each month between 6-10 am ET. Hardware and software will be updated periodically. We will make every effort to inform connected users if the service needs to be restarted.

Are there Rates & Charges Associated to this Service Offering? No

Categories Access

Enhancement

Inquiry

Outage

Performance Issue

Something Broken

Tier 1 Support YUL Support Group (listed above)

Sub-category needed? No

Generic Request? No

Can users request access to your service offering? Yes

Support Group Client Services & IT Operations [7]

Source URL: https://web.library.yale.edu/lit/servicecatalog/164744

Links

[1] https://web.library.yale.edu/service-domains/end-point-services [2] https://forms.office.com/r/0dPwuhAzB9 [3] http://forms.office.com/r/0dPwuhAzB9 [4] https://yale.service-

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now.com/it?id=support_article&sys_id=6503d80b1b6f80d0f5c70f22dd4bcbc1 [5] https://guides.library.yale.edu/c.php?g=1257197&p=9212144 [6] https://your.yale.edu/policies-procedures/policies/1607-information-technology-appropriate-use-policy [7] https://web.library.yale.edu/service-support-groups/client-services-it-operations