

Non-Yale Patron ID Generator

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Non-Yale Patron ID Generator

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YUL Service Domain [End-Point Services](#) [1]

Short Description: The Non-Yale Patron ID Generator is a web-based application that enables library staff to generate computer accounts for public workstations located in various library locations across campus.

Description

The library maintains this tool to generate temporary computer accounts/IDs. The temporary IDs are used to allow walk-in users and the public to access library e-resources, print and do other tasks. Passwords are set to automatically expire over night.

Visibility No visibility restrictions

Who is eligible to use this service offering? Yale Library Staff Only

How do I get it?

Incidents regarding the legacy web hosting may be reported through the [Report a Problem](#) [2] form on the [Library IT website](#) [3]. Library IT is not accepting requests for access to or addition of content on this legacy web server.

Does your service offering require a user to have specific system configurations?

The end-user portion of this service is entirely web-based and only requires the use of a modern, latest-version web browser.

Is there a specific area that your user can go to for help?

No.

Do you have specific Documentation and Support outside of the Knowledge Base?

No.

Are there Rates & Charges Associated to this Service Offering? No

Categories Inquiry

Outage

Performance Issue

Scheduling and Support

Something Broken

Tier 1 Support YUL Support Group (listed above)

Sub-category needed? No

Generic Request? No

URL to service application (if any) <https://resources.library.yale.edu/nonyalepatron/> [4]

Can users request access to your service offering? Yes

Support Group [End-Point Technologies & Support](#) [5]

Source URL:<https://web.library.yale.edu/lit/servicecatalog/164928>

Links

[1] <https://web.library.yale.edu/service-domains/end-point-services> [2] <https://web.library.yale.edu/node/880> [3]

<https://web.library.yale.edu/node/361> [4] <https://resources.library.yale.edu/nonyalepatron/> [5]

<https://web.library.yale.edu/service-support-groups/end-point-technologies-support>