Digital Collections System Access

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YUL Service Domain Digital Collections Services [1]

Alias DCS, Blacklight, Management

Short Description: This service provides access to millions of digitized works and images. New materials are added regularly.

Description Yale Library Digital Special Collections provides online access to millions of works, images, and audiovisual materials. Image and text-based digital collections are currently represented online primarily in the Digital Collections System (DCS). In time, all collections will be made available in the DCS.

Visibility No visibility restrictions **How do I access it?** The Digital Collections System is available at <u>https://collections.library.vale.edu/</u> [2].

Is there a specific area that your user can go to for help?

If the DCS becomes unavailable, users can submit a Service Now ticket and the system will be restored as quickly as possible.

Are there Rates & Charges Associated to this Service Offering? No

Categories Access Add, Install, Move, Modify Enhancement Inquiry Outage Performance Issue Scheduling and Support Something Broken Tier 1 Support YUL Support Group (listed above) Sub-category needed? No Generic Request? No URL to service application (if any) https://collections.library.yale.edu/ [3] Can users request access to your service offering? Yes Support Group <u>Client Services & IT Operations</u> [4]

Source URL: https://web.library.yale.edu/lit/servicecatalog/164929

Links

[1] https://web.library.yale.edu/service-domains/digital-collections-services [2] https://web.library.yale.edu/digital-collections [3] https://collections.library.yale.edu/ [4] https://web.library.yale.edu/service-support-groups/client-services-it-operations