

Legacy Digital Collections

Service Owner Lauren Biatowas

YUL Service Domain [Digital Collections Services](#) [1]

Short Description: This service provides support for any YUL Digital Collection that is not hosted in the Digital Collections System or Aviary.

Description

Legacy Digital Collections will be maintained and / or migrated in their current state. Modification requests to any code or feature set will no longer be accepted. All Legacy Digital Collections should be migrated to a fully supported when possible.

Visibility No visibility restrictions

How do I get it?

If a Legacy Digital Collection becomes unavailable, users can submit a Service Now ticket and the system will be restored as quickly as possible.

How do I access it?

All digital collections are available at <https://library.yale.edu/digital-collections> [2].

Are there Rates & Charges Associated to this Service Offering? No

Categories Inquiry

Outage

Performance Issue

Scheduling and Support

Something Broken

Tier 1 Support YUL Support Group (listed above)

Sub-category needed? No

Generic Request? No

URL to service application (if any) <https://web.library.yale.edu/digital-collections> [2]

Can users request access to your service offering? Yes

Support Group [Client Services & IT Operations](#) [3]

Source URL: <https://web.library.yale.edu/lit/servicecatalog/164931>

Links

[1] <https://web.library.yale.edu/service-domains/digital-collections-services> [2] <https://web.library.yale.edu/digital-collections> [3] <https://web.library.yale.edu/service-support-groups/client-services-it-operations>