

Lucidchart

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Lucidchart

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YUL Service Domain [Productivity & Collaborative Services](#) [1]

Alias flowchart, diagram, flowcharts, diagrams

Short Description: Lucidchart is an online application that allows users to create and share flowcharts, mind maps, database diagrams, and other types of workflow visualization.

Description

Lucidchart is an online solution that allows users to create and share

- Flowcharts
- Mind maps
- Database diagrams
- System diagrams
- Swimlane diagrams
- Network diagrams
- Empathy maps
- Floorplans
- Workflow, value stream, causality, and other visualizations

Please note that Lucidchart is **available only to Yale University Library staff**.

Visibility No visibility restrictions

Who is eligible to use this service offering? Yale Library Staff Only

Affiliations that can use this service offering Staff

How do I get it?

You must be a Yale Library staff member to request LucidChart. To get started with Lucidchart, request access using the Library IT service request form at

<https://web.library.yale.edu/form/service-request> [2]

You will receive an invitation to log into Lucidchart for the first time.

How do I access it?

Lucidchart can be accessed through their website at

<https://lucidchart.com> [3]

Does your service offering require a user to have specific system configurations?

Lucidchart is an online, web-delivered product. There are no specific system configuration requirements outside of an Internet connection and a modern web browser.

Is there a specific area that your user can go to for help?

Lucidchart offers a Help Center, available at

<https://lucidchart.zendesk.com/hc/en-us> [4]

Do you have specific Documentation and Support outside of the Knowledge Base?

In addition to the Help Center, Lucidchart provides a *Get Started with Lucidchart* online tutorial and documentation available at

<https://lucidchart.zendesk.com/hc/en-us/articles/207300186-Getting-Started-Guide> [5]

Are there any specific policies and procedures outlined for your service offering?

Users should always abide by the Yale University Library Community Guidelines, available at

<https://guides.library.yale.edu/about/community> [6]

Are there Rates & Charges Associated to this Service Offering? No

Categories Access

Inquiry

Outage

Something Broken

Tier 1 Support YUL Support Group (listed above)

Sub-category needed? No

Generic Request? No

URL to service application (if any) <https://www.lucidchart.com> [7]

Can users request access to your service offering? Yes

Support Group [Client Services & IT Operations](#) [8]

Source URL:<https://web.library.yale.edu/lit/servicecatalog/164949>

Links

[1] <https://web.library.yale.edu/service-domains/productivity-collaborative-services> [2]

<https://web.library.yale.edu/form/service-request> [3] <https://lucidchart.com> [4] <https://lucidchart.zendesk.com/hc/en-us> [5] <https://lucidchart.zendesk.com/hc/en-us/articles/207300186-Getting-Started-Guide> [6]

<https://guides.library.yale.edu/about/community> [7] <https://www.lucidchart.com> [8]

<https://web.library.yale.edu/service-support-groups/client-services-it-operations>