Quicksearch

Service Owner Kalee Sprague

YUL Service Domain Unified Discovery Services [1]

Short Description: Library IT provides technical support for Quicksearch and its associated integrations.

Description

Quicksearch is a unified search and discovery solution that combines titles from Orbis, Morris, Articles+, the Digital Collections System (DCS), HathiTrust and other content in a single bento style result-set. This service is provided and managed by Yale University Library.

Quicksearch has downstream dependencies on the following systems through dynamic API calls and database queries:

- Orbis
- Morris
- Articles+
- HathiTrust

Quicksearch is a fork of CLIO Spectrum, Columbia University Libraries' unified search and discovery solution, which is a customized instance of Blacklight and Solr. Blacklight is an open source discovery interface for any Solr index. Solr is an open source enterprise search platform. Vendor support is not available for these two applications as they are community developed and self supported.

Visibility No visibility restrictions

Who is elegible to use this service offering? Faculty

Students

Staff

Alumni

IT Professionals

Visitors

Researchers

Clinicians

Teaching

How do I get it?

Quicksearch is freely open to researchers at Yale and across the world.

Certain features, like saving citations to a list, require logging in with a Yale NetID.

How do I access it?

https://search.library.yale.edu [2]

Is there a specific area that your user can go to for help?

https://web.library.yale.edu/quicksearch [3]

Do you have specific Documentation and Support outside of the Knowledge Base?

Library Staff Documentation (see Discovery Systems Documentation section): https://web.library.yale.edu/cataloging [4]

Are there any specific policies and procedures outlined for your service offering?

An operating agreement, known locally as a service overview, is available for this service. A service overview is a document that defines expectations and resources required to provide ongoing operational support for the service. You can view it here. [5]

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Published on Yale University Library (https://web.library.yale.edu)

Are there Rates & Charges Associated to this Service Offering? No

Categories Enhancement

Inquiry

Outage

Performance Issue

Something Broken

Tier 1 Support YUL Support Group (listed above)

Sub-category needed? No

Generic Request? No

URL to service application (if any) https://search.library.yale.edu/ [6]

Can users request access to your service offering? Yes

Support Group Software Engineering [7]

Source URL: https://web.library.yale.edu/lit/servicecatalog/165089

Links

[1] https://web.library.yale.edu/service-domains/unified-discovery-services [2] https://search.library.yale.edu [3] https://web.library.yale.edu/quicksearch [4] https://web.library.yale.edu/cataloging [5] https://yale.box.com/s/123lhftaoqee92ighv16ihu2neem0tp1 [6] https://search.library.yale.edu/ [7] https://web.library.yale.edu/service-support-groups/software-engineering