Articles+

Service Owner Steelsen Smith YUL Service Domain Electronic Resource Access Services [1] Alias Summon Short Description: Articles+ provides a quick, easy and comprehensive search of thousands of journal articles; fulltext searchable. Description

Articles+ provides a quick, easy and comprehensive search of thousands of journal articles; full-text searchable. It can be accessed directly at the link provided or via the <u>Quicksearch discovery system</u> [2].

Visibility No visibility restrictions Who is elegible to use this service offering? Researchers Is there a specific area that your user can go to for help? Help is available via the Library IT <u>Service Request</u> [3] form.

Are there Rates & Charges Associated to this Service Offering? No Categories Inquiry Scheduling and Support Something Broken Tier 1 Support YUL Support Group (listed above) Sub-category needed? No Generic Request? No URL to service application (if any) https://yale.summon.serialssolutions.com/ [4] Can users request access to your service offering? Yes Support Group <u>Client Services & IT Operations</u> [5]

Source URL: https://web.library.yale.edu/lit/servicecatalog/166566

Links

[1] https://web.library.yale.edu/service-domains/electronic-resource-access-services [2] http://search.library.yale.edu [3] https://web.library.yale.edu/form/service-request [4] https://yale.summon.serialssolutions.com/ [5] https://web.library.yale.edu/service-support-groups/client-services-itoperations