

Audio/Video Content Delivery (Aviary)

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Audio/Video Content Delivery (Aviary)

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YUL Service Domain [Digital Collections Services](#) [1]

Short Description: This service provides controlled access to streaming video and music files and their associated transcripts.

Description

Aviary is an audiovisual publishing platform that was developed in collaboration between AV Preserve and Yale's Fortunoff Video Archive for Holocaust Testimonies. This subscription product allows for controlled access to streaming video and music files and their associated transcripts. Several units within the Yale University Library are existing customers. Library IT provides support for the subscription that is used to provide access to licensed materials in the library's general collections.

Visibility No visibility restrictions

Who is eligible to use this service offering? Faculty

Students

Staff

Affiliations that can use this service offering Faculty

Staff

Students

Is there a specific area that your user can go to for help?

Help is available via the Library IT [Service Request](#) [2] form.

Are there Rates & Charges Associated to this Service Offering? No

Categories Access

Inquiry

Scheduling and Support

Tier 1 Support YUL Support Group (listed above)

Sub-category needed? No

Generic Request? No

URL to service application (if any) <https://yalelibrary.aviaryplatform.com/> [3]

Can users request access to your service offering? Yes

Support Group [Client Services & IT Operations](#) [4]

Source URL: <https://web.library.yale.edu/lit/servicecatalog/166568>

Links

[1] <https://web.library.yale.edu/service-domains/digital-collections-services> [2]

<https://web.library.yale.edu/form/service-request> [3] <https://yalelibrary.aviaryplatform.com/> [4]

<https://web.library.yale.edu/service-support-groups/client-services-it-operations>