A/V Systems in Public and Staff Spaces

Service Owner Steven Wieda
YUL Service Domain End-Point Services [1]
Short Description: Yale Library offers audio/visual equipment in its public and staff spaces, such as meeting rooms, classrooms, and group study rooms. Library IT provides tier-one support for this equipment.
Description
Yale Library offers audio/visual equipment in its public and staff spaces, such as meeting rooms, classrooms, and group study rooms. Library IT provides tier-one support for this equipment.

Visibility No visibility restrictions
Who is elegible to use this service offering? Anyone in the Yale community with an active and valid NetID
Faculty
Students
Staff
Alumni
Visitors
Researchers
Clinicians
Teaching
Affiliations that can use this service offering Alumnus
Employees
Faculty
Staff
Students
Affiliates
How do I get it?
To get started, submit a help request ticket at

https://web.library.yale.edu/form/service-request [2]

Are there Rates & Charges Associated to this Service Offering? No
Categories Add, Install, Move, Modify
Inquiry
Outage
Something Broken
Tier 1 Support YUL Support Group (listed above)
Escalation Group Yale ITS
Sub-category needed? No
Generic Request? No
Can users request access to your service offering? Yes
Support Group End-Point Technologies & Support [3]

Source URL: https://web.library.yale.edu/lit/servicecatalog/166731

Links
[1] https://web.library.yale.edu/service-domains/end-point-services [2] https://web.library.yale.edu/form/service-request [3] https://web.library.yale.edu/service-support-groups/end-point-technologies-support